

# TIPS & INFORMATION

## GUEST RELATIONS

Please visit Guest Relations located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para hóspedes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

## PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or [disneyworld.com/parkrules](http://disneyworld.com/parkrules).

## Ticket Central

Visit for ticket upgrades and annual pass information. *Located at the corner of Hollywood Boulevard and Sunset Boulevard.*



## DISNEY WILD ABOUT SAFETY®

**TIPS** As Timon and Pumbaa would say, "Don't wait too late to hydrate!"

Download the Disney Wild About Safety mobile app or visit [disneywildaboutsafety.com](http://disneywildaboutsafety.com) for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

**LEAVING THE PARK?** All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Hollywood Studios® parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom® Park** or **Disney's Animal Kingdom® Theme Park**, take a Bus located outside the front of the Park.
- To get to **Epcot®**, take a Bus or a FriendShip Boat located outside the front of the Park.
- To get to **Disney Springs®** between the hours of 4:00pm-11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any *Disney Resort* hotel, and then another Bus to *Disney Springs*.
- To get to **Disney's Yacht & Beach Club Resorts, Disney's BoardWalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a FriendShip Boat located outside the front of the Park.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.

Ask us about staying at a **Disney Resort** hotel tonight. Call 407-WDISNEY (934-7639).



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Enjoy unlimited digital downloads of all your **Disney PhotoPass®** vacation photos for one price with **Memory Maker!**

- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**



Visit the **My Disney Experience** mobile app\* to preview and purchase your photos.

Memory Maker includes photos taken during the applicable Memory Maker window and linked to the Memory Maker guest's Disney account. A MagicBand is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the expiration policy at <https://mydisneyexperience.com/help-and-support/policies/>. Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms at <https://mydisneyexperience.com/memory-maker/terms>. Not responsible for missing, lost or damaged photos. Subject to change without notice.

\*Online registration required. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage not available everywhere.



## TOUR SERVICES

From Group Ultimate Tours to Private Tours, VIP experiences make your vacation carefree with an expert by your side every step of the way across all four *Walt Disney World®, Theme Parks!*

Learn more by calling 407-560-4033 or visiting [enchantedextras.com](http://enchantedextras.com)



Look for the **Disney Vacation Club** icon on your map.

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English

# GUIDEMAP



Download **My Disney Experience** from an app store to access real-time Park information and step-by-step walking directions. Or visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

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# WHERE ACTION TAKES CENTER STAGE



## Movie Magic Comes to Life

Relive classic stories of adventure, imagination and even royalty. Immerse yourself in the timeless tales of some of Disney's most beloved characters! Let the force guide you to thrilling experiences featuring some of your favorite *Star Wars™* characters. Whatever your interests might be, *Disney's Hollywood Studios®* has enchanting stories to share with your entire family.

## Star Wars: A Galaxy Far, Far Away

This live stage show celebrates iconic moments from the *Star Wars* saga with live vignettes featuring popular *Star Wars* characters, such as Kyo Ren, Chewbacca, Darth Vader and Darth Maul. The show takes place multiple times each day at Center Stage. *See Times Guide.*

## Star Wars: A Galactic Spectacular

Conclude your day in a galaxy far, far away with a nighttime spectacular bursting with memorable *Star Wars* moments. *See Times Guide.*

## SHOPPING

At *Disney's Hollywood Studios*, you can explore specialty shops that are filled with the magic of movies, music and more. Commemorate your day as a star with keepsakes from Tower Hotel Gifts, authentic movie memorabilia or souvenirs from a galaxy far, far away. You can also download the *Shop Disney Parks* mobile app to search for and purchase authentic *Walt Disney World®* Resort merchandise.

## Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to Oscar's Super Service near the Park entrance and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. *See a Merchandise Cast Member for more details.*

## DINING

### Dining Reservations

Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at [disneyworld.com/dine](http://disneyworld.com/dine), by calling 407-WDW-DINE (939-3463) or for additional assistance by visiting any Guest Relations location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*

### Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World Resort* for kids' meals and other items that meet Disney Nutrition Guidelines. *For more information, please visit [disneymickeycheck.com](http://disneymickeycheck.com).*

For special dietary needs, please see a Restaurant Cast Member upon arrival.



## Don't Forget Your Times Guide!

Pick up the Times Guide to get additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

# My Disney Experience

The official mobile app that's the one-stop shop for your **Walt Disney World®** vacation!

Download it for **FREE** today\*.

\*App includes products for purchase.



You can also visit [MyDisneyExperience.com](http://MyDisneyExperience.com) on your mobile browser.

Wi-Fi is available in most areas.



Modify your **Disney FastPass+™** experiences on the go.



Preview and purchase your **Disney PhotoPass®** photos.



Use **Smart Maps** to explore the fun.

Buy **Walt Disney World** Theme Park tickets.†



Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first.

\*\* Valid Theme Park admission and online registration required. *Disney FastPass+* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited.

† In-app ticket purchases not available to residents of all countries.

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**FP+ RESERVE ACCESS TO SOME OF YOUR MUST-DO FUN!**  
 Select up to three FastPass+ experiences by visiting a FastPass+ kiosk identified on the map with FP+. Once you redeem your initial selections, return for information about availability and selecting additional experiences.



**Complimentary Wi-Fi**  
 Wi-Fi is available in most areas. Some attractions and shows may have limited availability.

**HOLLYWOOD BOULEVARD**

- 1 The Trolley Car Café S \$**  
Starbucks® espresso and house-made Disney pastries.
- 2 The Hollywood Brown Derby LD \$\$\$**  
The famous Brown Derby Cobb salad, steak, seafood, chicken and desserts.
  - **The Hollywood Brown Derby Lounge LD \$**  
Beer, wine, specialty cocktails and small bites. *See host or hostess for seating.*
- 3 Oscar's Super Service**  
Package Pickup, Stroller and Wheelchair Rentals.
- 4 Mickey's of Hollywood**  
Disney Character gifts and Park souvenirs.
- 5 Adrian & Edith's Head to Toe**  
Embroidery personalization on hats and towels.
- 6 Keystone Clothiers**  
Men's and women's fashion and accessories.

**ECHO LAKE**

- 7 For the First Time in Forever: A "Frozen" Sing-Along Celebration FP+**  
Join Anna, Elsa and the newly-appointed royal historians of Arendelle. *30 minutes.*
- 8 Star Wars™: Path of the Jedi**  
A saga film experience, including footage from "Star Wars: The Force Awakens." *10 minutes.*
- 9 Celebrity Spotlight** Meet Olaf from "Frozen."
- 10 Indiana Jones™ Epic Stunt Spectacular! FP+**  
Cheer on Indy and Marion as they perform amazing stunts and demonstrate movie-making magic. *30 minutes. See Times Guide.* ©Disney/Lucasfilm Ltd.
- 11 Jedi Training: Trials of the Temple**  
Witness the future of the Force, as younglings face their fears at the sacred Jedi Temple. *25 minutes. See Times Guide. Visit Indiana Jones Adventure Outpost early in the day to reserve a spot in the training. Participants ages 4-12 must be present to register. Space is limited.*
- 12 Star Tours®—The Adventures Continue FP+**  
▲ 40"/102 cm. *HC CC AED* Feel the power of the Force during a 3-D, motion-simulated space flight. ©2015 Lucasfilm Ltd. & TM. ©Disney/Lucasfilm Ltd.
- 13 Hollywood & Vine Casual family buffet. American cuisine.**
  - **Disney Junior Play 'n Dine B \$\$\$**  
Join popular Disney Junior pals as they host a musical meal.
  - **Minnie's Seasonal Dining LD \$\$\$**  
Minnie invites you to meet all her friends at delightful parties throughout the year!

- 14 Tune-In Lounge \$**  
Full bar with beer, beverages and specialty cocktails.
- 15 50's Prime Time Café Hosted by Coca-Cola® LD \$\$**  
Pot roast, meatloaf and fried chicken.
- 16 Min and Bill's Dockside Diner LD \$**  
Hot dogs, sandwiches, nachos and milk shakes.
- 17 Oasis Canteen S \$**  
Funnel cakes, ice cream, ice cream floats and draft beer.
- 18 Backlot Express Hosted by Coca-Cola® LD \$**  
Angus burgers, salads and chicken breast nuggets.
- 19 Indiana Jones Adventure Outpost**  
Toys, apparel and headwear themed to Indiana Jones.
- 20 "Frozen" Fractal Gifts** Apparel, costumes and toys inspired by Anna, Elsa and friends.
- 21 Tatooine Traders** *Star Wars*-inspired toys and apparel, plus personalized build-your-own Droids and lightsabers.

**MUPPETS COURTYARD**

- 22 Muppet★Vision 3D FP+**  
Experience the magic of the Muppets in this 3-D extravaganza. *25 minutes.* ©The Muppets Studio, LLC.
- 23 NEW! PizzeRizzo L \$**  
Italian-American pizzeria, salad and desserts.
- 24 Mama Melrose's Ristorante Italiano LD \$\$**  
Pasta, chicken, seafood and steak.

**COMMISSARY LANE**

- 25 Mickey and Minnie Starring in Red Carpet Dreams**  
Meet Mickey all dressed up as the Sorcerer's Apprentice and Minnie Mouse in her red carpet couture!
- 26 Sci-Fi Dine-In Theater Restaurant LD \$\$**  
Angus burgers, sandwiches, seafood, pasta, steak and chicken.
- 27 ABC Commissary LD \$**  
Angus burger, ribs, chicken, salad and seasonal entrées.

**PIXAR PLACE**

- 28 Toy Story Mania!® FP+**  
Ride this midway-style, 4-D shootin' game starring your favorite "Toy Story" characters. *Toy Story Mania!* is inspired by Disney•Pixar's "Toy Story" films.
- 29 Meet Buzz Lightyear & Woody at Pixar Place**  
The stars of Disney•Pixar's "Toy Story" films are "ready on set" at Woody's Picture Shootin' Corral.
- 30 Hey Howdy Hey Take Away S \$**  
Hot dogs, popcorn, soft pretzels and frozen beverages.

- 31 Toy Story Dept.**  
Toys and accessories featuring your "Toy Story" pals.

**ANIMATION COURTYARD**

- 32 Walt Disney Presents**  
Explore the life and legacy of Walt Disney, from Mickey Mouse to the Magic Kingdoms and beyond.
- 33 Voyage of The Little Mermaid FP+**  
Celebrate the highlights of "The Little Mermaid" in this live show. *17 minutes.*
- 34 Star Wars Launch Bay Presented by Hewlett Packard Enterprise**  
View movie props, screen videos, shop for specialty and collective merchandise and greet *Star Wars* heroes and villains.
- 35 Disney Junior—Live on Stage! Presented by Pull-Ups® FP+**  
Sing, dance and play with Disney Junior pals in this family-friendly stage show. *24 minutes.*
- 36 Disney Studio Store**  
Discover great gifts for your Disney Junior fan.

**SUNSET BOULEVARD**

- 37 Beauty and the Beast—Live on Stage FP+**  
Experience the romantic fairy tale of the Beast in this lavish Broadway-style musical! *30 minutes. See Times Guide.*
- 38 Rock 'n' Roller Coaster® Starring Aerosmith**  
Presented by Hanes® FP+ *HC* Blast off in a stretch limousine through the freeways of Los Angeles to the rockin' tunes of Aerosmith.
- 39 The Twilight Zone Tower of Terror™ FP+▲**  
Take a thrilling ride into the Twilight Zone aboard a haunted elevator. The Twilight Zone® is a registered trademark of CBS, Inc. and used with permission pursuant to a license from CBS, Inc. ©Disney/CBS, Inc.
- 40 Fantasmic! Presented by Pop Secret® FP+**  
Watch the power of dreams blaze before you in this musical show with stunning pyrotechnics and water projections. *Snacks and beverages available for purchase 1.5 hours prior to show time. 30 minutes. See Times Guide.*
- 41 Sunshine Day Café S \$**  
Chef-inspired gourmet hot dogs, beer and snacks. *Open Seasonally.*
- 42 Sunset Ranch Market**
  - **Anaheim Produce S \$**  
Fresh fruit, pretzels, frozen lemonade and margaritas.
  - **Rosie's All-American Café LD \$**  
Angus burgers and chicken breast nuggets.

- **Catalina Eddie's LD \$**  
Pizza and Caesar salad. *Open Seasonally.*
- **Fairfax Fare LD \$** Tex-Mex-inspired selection, foot-long hot dogs, salads and specialty house cocktails.
- **Hollywood Scoops S \$**  
Sundaes and hand-dipped ice cream cones.
- 43 KRNR The Rock Station S \$**  
Hot dogs, ice cream, frozen beverages and beer.
- 44 Once Upon a Time**  
Disney-themed apparel, jewelry and headwear for all ages.
- 45 Sweet Spells** Handmade sweet treats like caramel apples, crispy treats and cookies.

**ENTERTAINMENT**  
SEE TIMES GUIDE

For the First Time in Forever:  
A "Frozen" Sing-Along Celebration **FP+**

Indiana Jones™ Epic Stunt Spectacular! **FP+**

Jedi Training: Trials of the Temple

Voyage of The Little Mermaid **FP+**

Disney Junior—Live on Stage! **FP+**

Star Wars: A Galaxy Far, Far Away

Beauty and the Beast—Live on Stage **FP+**

Fantasmic! Presented by Pop Secret® **FP+**

**NEW!** Disney Movie Magic

Star Wars: A Galactic Spectacular

**LEGEND**

- Symbols on Map Amenities**
- Restrooms
  - Accessible Restrooms
  - Companion Restrooms
  - First Aid\* Presented by Florida Hospital
  - Automated External Defibrillators
  - Guest Relations
  - Baby Care Center Hosted by Huggies®
  - Service Animal Relief Areas
  - Smoking Locations
  - ATMs Presented by Chase

- Stroller Rentals Hosted by Huggies®
- Wheelchair Rentals
- Locker Rentals
- Disney PhotoPass® Photographers
- Memory Maker Sales Center
- Nikon® Picture Spot
- Park Information**
- Character Greetings
- FastPass+ kiosks available in English, Spanish and Portuguese.
- Disney Vacation Club® Information Center
- \*Emergency services available by calling 911.

- Symbols in List Attraction/Show Considerations**
- FP+** FastPass+ experience
  - S** Single Rider Queue
  - ▲** Physical Considerations
  - The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
  - †** Minimum Height Requirement
  - !** May be frightening for children
  - ♿** May remain in wheelchair/ECV
  - ♿** Must transfer to standard wheelchair

- ♿** Must transfer to standard wheelchair, and then to ride vehicle
- ♿** Sign Language (available Sundays and Wednesdays)
- AED** Automated External Defibrillators
- Devices Available at Guest Relations**
- Assistive Listening
- Handheld Captioning
- Video Captioning
- Audio Description
- Character Greetings**
- Entertainment**
- Shopping**

- Dining**
- All dining locations listed accept a Disney dining plan.
- MO** Mobile Ordering
  - R** Reservations recommended. Call 407-WDW-DINE (939-3463).
  - B** - Breakfast    **L** - Lunch
  - D** - Dinner    **S** - Snack
  - \$** = \$14.99 and under per adult
  - \$\$** = \$15-\$34.99 per adult
  - \$\$\$** = \$35-\$59.99 per adult
  - See [disneydiningpricinginfo.com](http://disneydiningpricinginfo.com) for pricing details.

- Special Considerations for Attractions**
- Safety:** Please abide by all safety warnings and notices.
- ♿** Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
  - ♿** For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.
- Physical considerations on designated attractions:**
- ▲ WARNING!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.