

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations, located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para hóspedes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。



DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Follow the rules of the jungle!" Visit disneywildaboutsafety.com for more safety tips and fun games.

PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.
- Guests may be asked to leave if deemed appropriate.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld.com/parkrules.

We can all make a difference

Because we share our world with billions of other creatures, our actions have a far-reaching impact. At *Disney's Animal Kingdom*® Theme Park, animal care experts, educators and Cast Members search for new and exciting ways to keep the planet healthy for all its inhabitants. Some of the ways you can help conservation efforts include:

- Reuse and recycle when possible.
- Connect with nature by creating habitats for wildlife in your backyard.
- Support conservation organizations through contributions and volunteerism.

Be a Conservation Hero

Join us in supporting wildlife efforts around the world by contributing wherever you see the Disney Conservation Fund symbol.



Disney VIP TOUR SERVICES

From Group Ultimate Tours to Private Tours, VIP experiences make your vacation carefree with an expert by your side every step of the way across all four *Walt Disney World*®, Theme Parks!

Learn more by calling 407-560-4033 or visiting enchantedextras.com



©Disney WDW-17-54149

DISCOVER VACATIONS YOU NEVER OUTGROW.

Disney Vacation Club

Look for the *Disney Vacation Club* icon on your map.



Payment Options

Walt Disney World® Resort accepts Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

©Disney

English

GUIDEMAP

Disney's ANIMAL KINGDOM

- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**

Visit the My Disney Experience mobile app* to preview and purchase your photos.

Memory Maker includes photos taken during the applicable Memory Maker window and linked to the Memory Maker guest's Disney account. A Megapixel is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the expiration policy at <https://mydisneyexperience.com/disney-go.com/help-and-support/memory-maker>. Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms at <https://mydisneyexperience.com/disney-go.com/memory-maker/terms>. Not responsible for missing, lost or damaged photos. Subject to change without notice.

*Online registration required. Message, data and roaming rates may apply. Availability subject to hardware limitations and features may vary by hardware or service provider. Coverage not available everywhere.

ALIVE WITH MAGIC



NEW! Pandora – The World of Avatar

What if there were a world that challenged everything you thought you knew? A world beyond what you thought was possible. Beyond belief.

Journey to a distant world where floating mountains defy gravity. Where nature comes alive in a brilliant bioluminescent glow and mystical rivers flow. Where you can fly on the back of a mountain banshee and feel it breathing beneath you.



NEW! Rivers of Light FP+

Showcasing nature's true magic, Rivers of Light is a new nighttime water and light show on the Discovery River that combines never-before-seen Disney nature footage, live performances, theatrical imagery, a soaring original score and innovative special effects for an experience unlike any other. See *Times Guide*.



Wild Africa Trek

Experience up close and personal encounters with African wildlife species on this privately guided expedition through the Safi River Valley at *Disney's Animal Kingdom*® Theme Park!

This three-hour safari trek provides exclusive views of animals and a 30-minute stop where you will enjoy African-inspired food samplings.

For more details, or to book this separately priced adventure, visit *Guest Relations* or call 407-939-8667.

SHOPPING

While at *Disney's Animal Kingdom* Theme Park, you'll have a wild time shopping for souvenirs and keepsakes to commemorate your adventure. Keep your eyes open and you'll spot authentic African artwork such as carvings, baskets, masks and jewelry. You'll also find traditional souvenirs like apparel, toys, ear hats, Disney Pins and more! You can also download the *Shop Disney Parks* mobile app to search for and purchase authentic *Walt Disney World*® Resort merchandise.

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to the stroller and wheelchair rental location near the Main Entrance, and pick them up as you exit the Park. Please allow three hours for delivery to the front of the Park. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See *Merchandise Cast Member* for more details.

DINING

Dining Reservations

Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. *Most reservations must be cancelled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*

Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World* Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneymickeycheck.com.

For special dietary needs, please see a Restaurant Cast Member upon arrival.

Don't Forget Your Times Guide!

Pick up the Times Guide to get additional information regarding shows, entertainment, operating hours and even Character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

My Disney Experience

The official mobile app that's the one-stop shop for your *Walt Disney World*® vacation!

Download it for FREE today*. *App includes products for purchase.



You can also visit MyDisneyExperience.com on your mobile browser.

Wi-Fi is available in most areas.



Modify your *Disney FastPass*** experiences on the go.



Preview and purchase your *Disney PhotoPass* photos.



Use *Smart Maps* to explore the fun.

Buy *Walt Disney World* Theme Park tickets.†



Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first. ** Valid Theme Park admission and online registration required. *Disney FastPass*+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. † In-app ticket purchases not available to residents of all countries.

Apple® and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc. ©Disney MMPLUS-16-49747

For in-Park updates & answers, Tweet to @WDWToday!



Complimentary Wi-Fi
Wi-Fi is available in most areas. Some attractions and shows may have limited availability.

Rafiki's Planet Watch

AFRICA

ASIA

DISCOVERY ISLAND

DINOLAND U.S.A.

ENTRANCE

PANDORA – THE WORLD OF AVATAR

OASIS

- Animal Highlights:** Babirusa, Spoonbill, Giant Anteater
- 1 **The Oasis Exhibits** Roam tropical garden pathways — home to exotic animal exhibits.
 - 2 **Rainforest Cafe®** Array of omelets, waffles, burgers, seafood, ribs, steaks, pasta and a full bar. Entrances both inside and outside the Park.
 - **Rainforest Cafe® Safari Bar LD \$\$** Beer, wine, specialty cocktails and full menu.
 - 3 **Garden Gate Gifts** Camera supplies and Park souvenirs.

DISCOVERY ISLAND®

- Animal Highlights:** Otter, Cotton-top Tamarin, Ring-tailed Lemur
- 4 **Wilderness Explorers** Become a Wilderness Explorer by completing challenges and earning badges as you work your way around the Park! Interactive adventure. At your own pace. Additional starting locations can be found on Discovery Island and in Africa, Rafiki's Planet Watch, Asia and DinoLand U.S.A.®
 - 5 **It's Tough to be a Bug!®** Discover what it's like to be a bug in this 3-D film inspired by the Disney•Pixar film, "A Bug's Life." Some creepy-crawly moments in the dark.
 - 6 **Discovery Island Trails** Stroll along tranquil pathways and discover the many animals around the Tree of Life®.
 - 7 **Adventurers Outpost** Meet Mickey and Minnie in their exploration headquarters.
 - 8 **Eight Spoon Café S \$** Pasta, snacks and soda.
 - 9 **The Smiling Crocodile S \$** Warm sandwiches, soda and beer.
 - 10 **Flame Tree Barbecue LD \$\$** Smoked barbecue ribs, chicken, pulled pork and fresh salads.
 - 11 **Isle of Java S \$** Coffees, pastries, pretzels, frozen beverages and soda.
 - 12 **Tiffins LD \$\$\$** Seasonally-inspired world cuisine.
 - 13 **Nomad Lounge LD \$\$** Cocktails, wine, international beer and small bites.
 - 14 **Pizzafari Hosted by Smucker's LD \$** Freshly-baked flatbreads, salads with chicken or shrimp, garlic knots and soup.
 - 15 **Creature Comforts SB \$** Starbucks® espresso, Artisan breakfast sandwiches and house-made Disney pastries.
 - 16 **Terra Treats S \$** Chicken wings, snacks and gluten-friendly beer.
 - 17 **Island Mercantile** Disney Character and Disney's Animal Kingdom® Theme Park-inspired souvenirs.
 - 18 **Riverside Depot** Disney Character apparel, accessories, gifts and souvenirs.

LEGEND

- Symbols on Map**
- Amenities**
- Accessible Restrooms
 - Companion Restrooms
 - First Aid* Presented by Florida Hospital
 - Automated External Defibrillators
 - Guest Relations
 - Baby Care Center Hosted by Huggies®
 - Service Animal Relief Areas
 - Smoking Locations
- ATMs Presented by Chase**
- Stroller Rentals Hosted by Huggies®**
- Wheelchair Rentals
 - Locker Rentals
 - Disney PhotoPass® Photographers
 - Memory Maker Sales Center
 - Nikon® Picture Spot

Park Information

- Character Greetings
 - FastPass+ kiosks available in English, Spanish and Portuguese.
 - Disney Vacation Club® Information Center
- *Emergency services available by calling 911.

Symbols in List

- Attraction/Show Considerations**
- FastPass+ experience
 - Single Rider Queue
 - Physical Considerations
 - The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
 - Minimum Height Requirement
 - May be frightening for children
 - May remain in wheelchair/ECV
 - Must transfer from wheelchair/ECV
 - Must transfer to standard wheelchair

Devices Available at Guest Relations

- Assistive Listening
- Handheld Captioning
- Video Captioning
- Audio Description

Dining

- All dining locations listed accept a Disney dining plan.
- Mobile Ordering**
- Reservations recommended. Call 407-WDW-DINE (939-3463).
- B** - Breakfast **L** - Lunch
D - Dinner **S** - Snack
- \$** = \$14.99 and under per adult
\$\$ = \$15–\$34.99 per adult
\$\$\$ = \$35–\$59.99 per adult
See disneydiningpricinginfo.com for pricing details.

Special Considerations for Attractions

- Safety:** Please abide by all safety warnings and notices.
- Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
 - For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.
- Physical considerations on designated attractions:**
- Warning!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

19 Discovery Trading Company One-stop shopping destination for Disney Character gifts and Park souvenirs.

PANDORA – THE WORLD OF AVATAR

- 20 **NEW! Na'vi River Journey FP+ HC AED** Journey deep into a bioluminescent rainforest in search of the Na'vi Shaman of Songs.
- 21 **NEW! Avatar Flight of Passage FP+ ▲ ●** Fly on the back of a mountain banshee during an exhilarating 3-D ride above this vast moon.
 - 44"/112 cm. May be frightening for children
 - Must transfer from wheelchair/ECV
- 22 **NEW! Pongu Pongu S \$** Glowing, frozen Pandoran beverages, pineapple lumpia and beer.
- 23 **NEW! Satu'li Canteen LD \$** Wood-fired beef and chicken, chili-spiced tofu, fish and steamed pods with cheeseburger or curry flavors.
- 24 **NEW! Windtraders** Head for this transformed RDA structure to find a nature-inspired shop featuring the many wonders of Pandora – The World of Avatar.

AFRICA

- Animal Highlights:** Elephant, Lion, Gorilla, Giraffe, Hippopotamus, Colobus Monkey, Zebra, Taranntula
- 25 **Festival of the Lion King FP+ HC AED** Come inside and experience the pageantry and puppetry of this big-as-Broadway show. 30 minutes. See Times Guide.
 - 26 **Kilimanjaro Safaris® FP+ ▲ HC AED** Take a safari ride through the lush African savanna to search for lions, elephants, giraffes and more. 22 minutes.
 - 27 **Gorilla Falls Exploration Trail AED** Walk through a tropical forest inhabited by African wildlife – including gorillas, hippos and exotic birds.
 - 28 **Rafiki's Planet Watch** Discover how you can help save the world! Get a behind the scenes look at our animal care center and learn about conservation. See Times Guide for operating hours.
 - Wildlife Express Train HC** Travel by this rustic locomotive to begin your journey.
 - Conservation Station®** Enjoy a variety of exhibits where you can encounter animals, watch scientists work in the Science Center, view our veterinary facilities and more!
 - Affection Section** Visit our aptly named petting yard to meet a variety of rare, domesticated animals and interact with our animal care experts.
 - 29 **Harambe Fruit Market S \$** Fresh fruit, pretzels, shaved ice and beverages.
 - 30 **Harambe Market LD \$** Inspired African-style ribs, chicken, sausages, corn dogs and beer.

- 31 **Tamu Tamu Refreshments S \$ DOLE WHIP®** Soft-serve, ice cream sundaes, desserts and beer.
- 32 **Dawa Bar S** Cocktails, wine, domestic and African beer.
- 33 **Donald's Dining Safari at Tusker House Restaurant AED B \$ LD \$\$\$** Character buffet with Donald and friends. **B:** American cuisine. **LD:** African-inspired cuisine.
- 34 **Kusafiri Coffee Shop & Bakery SB \$** Breakfast offerings, pastries, panini sandwiches and coffee.
- 35 **Mombasa Marketplace** African-inspired artwork, carvings and drums.
- 36 **Zuri's Sweets Shop** Tasty treats, snacks and African-inspired home items.

ASIA

- Animal Highlights:** Tiger, Gibbon, Komodo Dragon, Lion-tailed Macaques
- 37 **Maharajah Jungle Trek® HC AED** Embark on a self-guided walking tour of Southeast Asia, home to tigers, monkeys, bats and a Komodo dragon.
 - 38 **Kali River Rapids® FP+ ▲ HC AED** Travel through the turbulent rivers of a jungle landscape on this wet raft ride.
 - 39 **Expedition Everest – Legend of the Forbidden Mountain® FP+ S ▲ ●** Ride a speeding train through the Himalayan mountains while avoiding the clutches of the Yeti.
 - 44"/112 cm. May be frightening for children
 - Must transfer to standard wheelchair, and then to ride vehicle
 - 40 **NEW! Rivers of Light FP+ HC AED** Surrender to the beauty and harmony of all living things during this music-filled spectacle of water, light and legend. 15 minutes. See Times Guide.
 - 40a **FastPass+ entrance** in Asia
 - 40b **Dining Package seating entrance** in DinoLand U.S.A.
 - 40c **Standby entrance** in DinoLand U.S.A.
 - 41 **Caravan Road SLD \$** Asian-inspired offerings. Open seasonally.
 - 42 **Mr. Kamal's S \$** Falafels, seasoned fries and hummus.
 - 43 **Warung Outpost S \$** Margaritas, beer, pretzels and frozen beverages.
 - 44 **Drinkwallah Hosted by Coca-Cola® S \$** Frozen beverages, alcoholic beverages and snacks.
 - 45 **Yak & Yeti™ Restaurant LD \$\$** Pan-Asian cuisine, chicken tikka masala, ahi tuna nachos and fried cream cheese wontons.
 - 46 **Yak & Yeti™ Local Food Cafes BLDS \$** Bacon and egg sandwich and breakfast burrito. **LDS:** Egg rolls, Teriyaki beef bowl, Korean barbecue ribs and Kobe beef burgers.

DINOLAND U.S.A.

- Animal Highlights:** American Crocodile, Tyrannosaurus Rex
- 51 **The Boneyard®** Explore and have fun at this dinosaur dig-site playground.
 - 52 **Fossil Fun Games** Play carnival-style games in the heart of DinoLand U.S.A.
 - 53 **Finding Nemo – The Musical FP+ HC AED** Step inside to help find Nemo in this must-“sea” adventure of spectacular music and stunning puppetry. 40 minutes. See Times Guide.
 - 54 **Primeval Whirl® FP+ ▲ HC AED** Spin and slide through curves and drops on this time-machine coaster.
 - 55 **TriceraTop Spin** Fly high on a friendly dinosaur above DinoLand U.S.A.
 - 56 **DINOSAUR FP+ ▲ HC AED** Take off on a rip-roaring prehistoric tour in the dark to save a dinosaur from extinction.
 - 57 **Restaurantsaurus LD \$** Angus burgers, sandwiches, hot dogs and tossed salads.
 - 58 **Dino-Bite Snacks S \$** Häagen-Dazs® ice cream treats, sundaes, floats and pretzels.
 - 59 **Trilo-Bites S \$** Buffalo chicken chips, milk shakes, margaritas and beer.
 - 60 **Dino Diner S \$** Nachos, beer and churros.
 - 61 **Chester & Hester's Dinosaur Treasures** Snacks, toys and Disney Character souvenirs.
 - 62 **The Dino Institute Shop** Dinosaur-inspired toys and youth apparel.