GUIDE FOR GUESTS WITH DISABILITIES

VALUABLE INFORMATION:

This guide provides an overview of services and facilities available for Guests with disabilities. Guests should plan their visit in advance to ensure the best experience possible.

MOBILITY DISABILITIES

 wheelchair and electric scooter rentals are available in each of the four Theme Parks. Guests who use wheelchairs or ECVs can save time by picking up their equipment at Guest Relations locations in each of the four Theme Parks. These locations are indicated with a wheelchair symbol on the map inside. For reservations, call 714-781-7662 (U.S.A. and Canada) or 407-939-3950 (international). Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come, first-served basis. Limited number available on a first-come, first-served basis. Must be 18 years of age or older to rent ECVs. Rentals available for $25 refundable deposit.

Visual effects and other visual effects are designed to provide the best viewing experience possible. Please contact a Cast Member for information and assistance.

Assistive Listening

Guests can obtain a pack containing dialogue, narrations, and options, please visit Guest Relations. You may also obtain information, including parade & show schedules, special events, and select attractions. These services are not intended to provide supplemental audio information. Consult each location’s specific lubrication standards and operating instructions for information and assistance.

Star Tours—The Adventures Continue

Express Lapse Photography/Photostory

Specialty Lighting Effects/Photosensitivity

Guests with mobility- or sensory-related assistive needs are encouraged to use this Disneyland Resort Service whenever possible.

Sensitivity Alert: Dogs may be permitted to ride. Due to the nature of some attractions, service animals may not be permitted to ride. Please contact the Guest Relations Cast Member for details. A guest may have a member of your party assist you, or wait in a designated area with you. These effects include strobe lights and other lighting effects. This guide provides an overview of services and facilities available for Guests with disabilities. Guests should plan their visit in advance to ensure the best experience possible.