TIPS AND INFORMATION





Cut the wait time in 3 easy

west of the *Disnevland* Park Main

Entrance for your convenience. We request

that no food or beverage be brought inside

Disneyland Kennel Club Located east of the *Disneyland* Park Main

Banking ATMs are located throughout the Resort, presented by CHASE. Basic

Payment Options The Disneyland Resort accepts Disney Visa®

Travel Tips Should your vehicle become

complimentary towing and flat-tire services to

disabled during your visit, the Automobile

banking services and foreign currency

exchange are provided at City Hall in

Cards, Visa®, MasterCard®, Discover®, American Express®, Diners Club® and JCB®.

Club of Southern California provides

nonmembers during Park hours.

Entrance. No overnight facilities.

either Theme Park.

Disnevland Park.

To provide a comfortable, safe and enjoyable experience for our Guests, please

Additional details and a complete listing of Park rules are available at Guest Relations

For more information, visit Guest Relations located at City Hall. (See map inside)

comply with Park rules, signs and instructions including:

Smoking is allowed only in designated areas.

All bags are subject to inspection prior to admission.

Check your Times Guide for a list of Disney FASTPASS® attractions. Ready to use the FASTPASS service on another attraction? Look at the bottom of your current FASTPASS ticket to find out when you can get another.

- Each member of your party inserts his or her Park ticket into the FASTPASS kiosk.
- You'll receive a FASTPASS ticket with a return time so you can go play in the Park instead of waiting in line.
- Come back during your return time and hop on the attraction with little or no waiting.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.



Lockers Rentals available both inside and outside the Parks.

Charging Lockers Rentals available to secure and charge many personal electronic devices.

Smoking For the comfort of all our Guests, smoking is allowed in designated areas only.





Resort Lost and Found Inquire at Resort Lost and Found, located west of the Disnevland® Park Main Entrance.

Package Check Service Shop and check your purchases for pickup later in the day at these locations: Newsstand (Main Entrance), The Star Trader (Tomorrowland) or Pioneer Mercantile (Frontierland). Resort Hotel Guests may have purchases delivered to Bell Services for next-day pickup after 7a.m. Certain restrictions apply.

PARK RULES

Proper attire is required.

or Disnevland.com/ParkRules.

Weapons are strictly prohibited.

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the *Downtown Disney*® tram load/unload area and the Main Entrance Esplanade. These courtesy wheelchairs are not permitted for use inside the Theme Parks. See a Cast Member at tram load/unload area for additional information.

Companion Restrooms (5) Companionassisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Main Street Left of City Hall Main Street - First Aid
- Adventureland Aladdin's Oasis Frontierland - Tom Sawyer Island
- Fantasyland Theater Restrooms

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation Following options are available for Guests in wheelchairs or ECVs:

- Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.
- Monorail system can be accessed by the elevators and/or ramps provided at the *Downtown Disney* station and Tomorrowland station.



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant

BEYOND DISNEYLAND® PARK

Hotels/Reservations *Disneyland* Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:
Disney California Adventure® Guest Services locations at Disney California

- **ESPN Zone** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member

Special Considerations for Attractions

Supervise children at all times. Children under age **WARNING!** For safety, you should be in good 7 years must be accompanied by a person age 14

with hands, arms, feet and legs inside the vehicle. mothers should not ride. Supervise children

> **Recycling** Be green! Look for containers with this logo located throughout the Parks.

SAFETY: Please abide by all safety warnings and notices. Physical considerations on designated attractions:

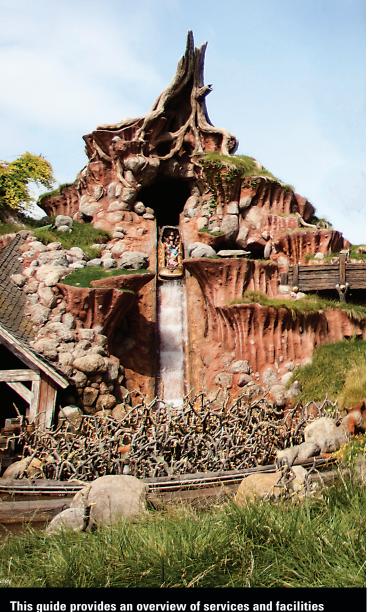
health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant



Information subject to change without notice. © Disney DLP-040315-GWD



GUIDE FOR GUESTS WITH DISABILITIES



available for Guests with disabilities who are visiting *Disneyland®* Park.

MOBILITY Disabilities

Guest Amenities Available for Rent or Deposit

Wheelchairs and Electric Conveyance Vehicles (ECVs available for rent. Available on a first-come, firstserved basis

VISUAL Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Audio Description (Description and narration at specific attractions and outdoor locations via an interactive audio menu. **Portable Tactile Maps** Provides a tactile

representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit.

Amenities available for \$25 refundable deposit.

Device to display text at select attractions.

HEARING

Assistive Listening 1 Utilizes *Disney's Handheld*

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

with a "CC" symbol can be activated by remote control.

Video Captioning Co Caption-ready monitors designated

Disabilities

neck loop at specific attractions.

Guest Relations See map inside for location. Guest Relations See map inside for location.

at the attraction for assistance.

Complimentary Amenities and Services for use at the Park

More Options

Rental Locations

Companion Restrooms

See map inside for locations indicated with [5.11]

Electric Conveyance Vehicles (ECVs)

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE.

Limited number available on a first-come, first-served

Disneyland® Resort Stroller Shop located in the main

entrance plaza adjacent to the Disneyland Kennel.

Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to City Hall and near the Guest Information Board on Main Street, U.S.A.

For additional information about Theme Park services

times and details about restaurant menus, by calling

and options, please visit Guest Relations. You may

also obtain information, including parade & show

407-827-7935.

Stationary Braille Maps Large print maps with

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Reflective Captioning RC Available at many theater-type

attractions, utilizing LED display to project desired captions

onto a panel positioned in front of you. See a Cast Member

Sign Language Interpretation 4 Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1. Option 0.

Safety in the Park

Mobility Scooters/ECVs

basis at the rental location.

Available on a same-day basis.

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations. Park your device in safe locations clear from

walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

SERVICE ANIMALS

Trained service animals must remain on a leash or in a harness at all times. Cast Members are not able to take control of service animals. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- Big Thunder Mountain Railroad
- Gadget's Go Coaster Indiana Jones™ Adventure
- Matterhorn Bobsleds
- Space Mountain Splash Mountain
- Star Tours—The Adventures Continue

Service Animal Relief Areas 🏂

- Main Entrance Esplanade-Disnevland® Kennel Club
- Frontierland: Frontierland/Fantasyland transition
- Fantasyland: Planter across from "it's a small world" Fantasyland/Hub: Planter on right leading from Central Hub
- towards Matterhorn Bobsleds • New Orleans Square: Fountain area planter on right near Train Station and Haunted Mansion

Kennels For information, call 714-781-7662

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are used extensively throughout Disneyland Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



ประเทศ Wild About Safety 🕬 Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the

Main Street, U.S.A.

1 Disneyland® Railroad († HC (1))

Main Street Vehicles* (One-way transportation only)

- 2 Horseless Carriage 🐧
- 3 Fire Engine 1 4 Horse-Drawn Streetcars 1
- 5 Omnibus 🕅

era House

- 6 Disney Gallery 🕭
- 7 The *Disneyland*® Story presenting Great Moments with Mr. Lincoln & RC CC D
- 8 Main Street Cinema

DISNEY DINING

- A Carnation Café R Table-service— Breakfast, fried pickles, burgers, salads, entrées, specialty cakes and pies.
- **B** Gibson Girl Ice Cream Parlor hosted by Dreyer'sTM.
- Refreshment Corner hosted by Coca-Cola®. Hot dogs, chili and cold Coke.
- D Market House Starbucks® Espresso and Specialty Beverages, Artisan Breakfast Sandwiches and Pastries.
- Plaza Inn R "Minnie & Friends— Breakfast in the Park" hosted by Kellogg's®. Lunch and dinner featuring homestyle favorites.
- Jolly Holiday Bakery Café Baked goods, sandwiches, salads and specialty drinks.

Adventureland

- 9 Enchanted Tiki Room & HC D presented by Dole®. (Continuous shows) Mobility Access: Enter using lift to the RIGHT of stairs.
- O Jungle Cruise & Mobility Access: Enter through exit. Wheelchair/ECV accessible boat available.
- Indiana Jones™ Adventure 🌃 🗗 🛦 Minimum height 46"/117 cm. Mobility Access: Enter through the exit and proceed to the rotunda. Guests must navigate steps when boarding and disembarking the vehicle
- 12 Tarzan's Treehouse™* ★

DISNEY DINING

- G Tiki Juice Bar hosted by Dole®.
- H Aladdin's Oasis Fantasmic! On-the-Go dining packages.
- Bengal Barbecue Barbecue kabobs and coffee drinks.
- *Attraction operating hours may vary from Park hours. Please see location or Information Centers for more information

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Tarzan's Treehouse™ TARZAN™ Owned by Edgar Rice Burroughs, Inc. and used by Permission. COPYRIGHT ©1999 Edgar Rice Burroughs, Inc. and Disney Enterprises, Inc. All Rights Reserved.

Roger Rabbit's Car Toon Spin ROGER RABBIT Character @Disney/Amblin

Entertainment, Inc.
Finding Nemo Submarine Voyage is inspired by Disney

Pixar's Finding

Indiana Jones™ Adventure and Star Tours ©Disney/Lucasfilm Ltd. Buzz Lightyear Astro Blasters is inspired by Disney Pixar's Toy Story 2. Attractions and entertainment may be seasonal and are subject to change

New Orleans Square

- 3 Pirates of the Caribbean (HC) Mobility Access: Enter through exit to the LEFT of Blue Bayou Restaurant. Proceed to the designated access gate on the LEFT.
- Disneyland® Railroad (4) (HC) (10) Mobility Access: Proceed up the exit ramp near Haunted Mansion. Wheelchair/ECV accessible vehicle available.
- Haunted Mansion (3) HC (19) Mobility Access: Enter through standard queue. Transfer access vehicle available.

DISNEY DINING

- Royal Street Veranda Chowder and gumbo in bread boules. New Orleans-style fritters, plus specialty coffees.
- Blue Bayou Restaurant R Table-service Seafood, chicken and beef dinners, plus the famous Monte Cristo sandwich at lunch.
- Café Orléans R Table-service—Lunch and dinner. soups, salads, gourmet sandwiches and crêpes.
- M French Market Restaurant French quarter chicken, jambalava, Cajun meatloaf, French dip seasonal fish, shrimp pasta, hand tossed salads and desserts

Critter Country

- height 40"/102 cm. Mobility Access: Enter through exit, across from Pooh Corner, Transfer seat available.
- Davy Crockett's Explorer Canoes* (Operates weekends and select seasons only) Mobility Access: Enter via exit ramp next to lower level stairs of Hungry Bear Restaurant.
- Mobility Access: Enter through

- lobster rolls, baked potatoes, salads and drinks.

- 27 Royal Hall 28 Royal Theatre () (See Times Guide
- Pinocchio's Daring Journey (HC () Mobility Access: Enter through exit. Transfer access vehicle available.
- Snow White's Scary Adventures (3) HC (19) Mobility Access: Enter through exit. Transfer access vehicle available.
- **Bibbidi Bobbidi Boutique**
- Mobility Access: Enter through standard gueue, Guests must navigate a continuous series of narrow, winding stairs or an accessible experience is available.
- King Arthur Carrousel & Mobility Access: Enter through access queue. Wheelchair accessible bench available.
- Casey Jr. Circus Train & Mobility Access: Enter through exit.
- Dumbo the Flying Elephant & Mobility Access: Enter through exit to the LEFT of the standard queue. Transfer access vehicle available.

The Many Adventures of Winnie the Pooh standard queue. Wheelchair accessible vehicle available.

DISNEY DINING

- M Harbour Galley Soup in bread boules;
- 1 Hungry Bear Restaurant hosted by Dixie®. Burgers, chicken and salads.

Fantasyland

ect Fantasyland attractions may close early due to firework Please visit an Information Center for operating hours.

- 45 Disneyland® Railroad (A) HC (D) Mobility Access: Enter through exit. Wheelchair/ECV accessible vehicle available.
- 16 Goofy's Playhouse 🕒 Mobility Access: Enter through standard queue.
- Donald's Boat

- elweiss Snacks Turkey legs, corn on the cob, chimichangas and through exit.
 - Chip 'n Dale Treehouse 🖍
 - Mobility Access: Enter using the ramp to the RIGHT of Mickey's House and proceed through standard queue.
 - se Mobility Access: Enter using the ramp to the RIGHT of the front yard and proceed through standard queue.
 - er Rabbit's Car Toon Spin 💯 💰 Mobility Access: Enter through standard queue.

ISNEY DINING

town Dining Hot dogs, salads, sandwiches, pizza and ice cream treats.

Mickey's Toontown may close early due to fireworks. for operating hours.

Tomorrowland

- Finding Nemo Submarine Voyage 🖍 🗟 HC Mobility Access: Enter through accessible queue. Guests must navigate a narrow stairway when boarding and disembarking or an accessible experience is available.
- 4 Disneyland® Monorail (HC (Mobility Access: Enter through standard queue. Elevator is available
- 5 Autopia /// Minimum height 32"/81 cm and 54"/137 cm to drive alone. Mobility Access: Enter through standard queue. Hand-held accelerator and transfer seat available.
- i6 Disneyland® Railroad (A) HC (D)) Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ECV accessible vehicle available.
- 7 Space Mountain /// 🛕 🔃 🥳 CC Minimum height 40"/102 cm. Mobility Access: Enter through exit and follow the arrows to the left. A transfer seat and separate loading area is available.
- Mobility Access: Enter through standard queue
- 9 Starcade 🗟
- 60 *Star Tours*—The Adventures Continue 💯 ▲ [1] [3] HC CC Minimum height 40"/102 cm. Mobility Access: Enter through standard queue.
- Astro Orbitor Mobility Access: Manual wheelchairs enter through standard queue, ECVs enter through the exit ramp.
- Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.

DISNEY DINING

- **Tomorrowland Terrace** Breakfast, sandwiches, burgers, salads, desserts and drinks.
- hosted by Coca-Cola®.

- 8 Magic Eye Theater 🕕 🖶 💋 🚾 🔂 🔊
- Transfer access vehicle available.
- 2 Buzz Lightyear Astro Blasters 🔊 🖒 🗝

- **AA** The Spirit of Refreshment
- Redd Rockett's Pizza Port Pizza, pasta and salads.

adget's Go Coaster 🛍 🐔 presented by Sparkle®, Minimum height 35"/89 cm; expectant mothers should not ride. Mobility Access: Enter

- - Information Center Guest Relations First Aid*
 - EpiPen® (epinephrine)
 Auto-Injector

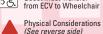
Restrooms

Companion Restroom

Resort Lost and Found

Automated External Defibrillators

- ATM Locations
- Pay Phones Pay Phones with TTY
- Baby Care Center
- Stroller Rentals
- Locker Rentals Charging Lockers
- Picnic Area
- Wheelchair Rentals Package Check Service
- Service Animal Relief Area Kennel
- Nikon® Picture Spot Disney FASTPASS® Service (Subject to availability)
- Single Rider Service (Subject to availability)
- Height Requirement Guest May Remain in Wheelchair/ECV
- Guest Must be Ambulatory
- Guest Must Transfer from Wheelchair/ECV Guest Must Transfer from ECV to Wheelchair





RC Reflective Captioning Audio Description: Device
Available at Guest Relations

Handheld Captioning: Device Available at Guest Relations

Assistive Listening: Device
Available at Guest Relations Closed Captioning: Activators
Available at Guest Relations

Sign Language on Mon. & Sat. Schedule and Times at

Guest Relations Smoking Area

Reservations Accepted Parade Route

DVC Disney Vacation Club® Kiosk

Disney Characters
See TIMES GUIDE for hours Disney PhotoPass™

*Emergency services available by calling 911.



Frontierland

- Fantasmic! (See Times Guide for show times and viewing options) Pirate's Lair on Tom Sawyer Island* 🖍 🕭
- Mobility Access: Enter through standard queue. Many pathways are accessible for Wheelchairs/ECVs. The Golden Horseshoe Stage 🗟 🔄 (See Times Guide for show times) Mobility Access:
- Enter through main entrance. Frontierland Shootin' Exposition (&) Mobility Access: Gun positions on the LEFT accommodate Guests using Wheelchairs/ECVs.

Mark Twain Riverboat*

Mobility Access: Enter through access gate to the RIGHT of turnstile. Lower-level access only. Sailing Ship Columbia* (1) (Operates weekends and select seasons only) Mobility Access: Enter through the access gate to the RIGHT of turnstile. Guests must navigate a steep series of

stairs when boarding and disembarking.

- Big Thunder Mountain Railroad Minimum height 40"/102 cm. Mohility Access: Enter through exit. Transfer access vehicle available.
- Big Thunder Ranch* hosted by Brawny®.

specialties.

- DISNEY DINING River Belle Terrace (R) Quick-Service— Breakfast; Table-Service - Dinner, soup, salad, pasta, chicken, steak and dessert.
- and chicken strips. The Golden Horseshoe Chicken strips, chili, fish and chips and tasty ice cream
- Rancho del Zocalo Restaurante Mexican favorites and Costeña Grill specialties, soft drinks and desserts. Big Thunder Ranch Barbecue Rable-service— All-you-care-to-enjoy

fixin's-served family style.

barbecue chicken and ribs with all the







Tram to Mickey & Friends Parking Taxis Available Next to the ESPN Zone®

Downtown Disney® District and Hotels of the Disneyland® Resort

Adventureland

Shuttle Buses To Buzz.

Main Street, U.S.A.

Shuttle Buses To

Woody & Jessie Lots or by stopping by.

a ticket for access to the viewing area. Make reservations at Disneyland.com. 714-781-DINE (3463)

MADUIC

or by stopping by.

Blue Bayou or River Aladdin's Oasis Belle Terrace On-the-Go meals include Dinner packages include a ticket for access to reserved viewing. Make reservations at Disneyland.com. 714-781-DINE (3463)

Get a FASTPASS Ticket

Available on Big Thunder

Standby Viewing

Limited non-ticketed

Member for details.

viewing is available on

a first come, first serve

basis. Please ask a Cast

Trail

*FASTPASS tickets and dining packages are limited.