TIPS AND INFORMATION





Cut the wait time in 3 easy

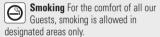
Check your Times Guide for a list of Disney FASTPASS® attractions. Ready to use the FASTPASS service on another attraction? Look at the bottom of your current FASTPASS ticket to find out when you can get another.

- Each member of your party inserts his or her Park ticket into the FASTPASS kiosk.
- You'll receive a FASTPASS ticket with a return time so you can go play in the Park instead of waiting in line.
- Come back during your return time and hop on the attraction with little or no waiting.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.

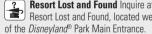


and outside the Parks.



Strollers Rentals are available in limited quantities. Please take all your stroller unattended





Package Check Service Shop and check your purchases for pickup later

PARK RULES

Proper attire is required.

or disneyland.com/parkrules.

Weapons are strictly prohibited.

Picnic Area A picnic area is located west of the *Disneyland* Park Main

Entrance for your convenience. We request

that no food or beverage be brought inside

Disneyland Kennel Club Located

Entrance. No overnight facilities.

banking services and foreign currency

exchange are provided at City Hall in

Resort accepts Disney Visa®

Cards, Visa®, MasterCard®, Discover®,

American Express®, Diners Club® and JCB®,

disabled during your visit, the Automobile

Club of Southern California provides

nonmembers during Park hours.

Travel Tips Should your vehicle become

complimentary towing and flat-tire services to

east of the *Disneyland* Park Main

Banking ATMs are located throughout the Resort, presented by CHASE. Basic

Payment Options The Disneyland

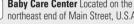
either Theme Park.

Disnevland Park.



Lockers Rentals available both inside and outside the Porks

personal belongings with you when leaving



? Resort Lost and Found Inquire at Resort Lost and Found, located west

in the day at these locations: Newsstand (Main Entrance), The Star Trader (Tomorrowland) or Pioneer Mercantile (Frontierland). Resort Hotel Guests may have purchases delivered to Bell Services for next-day pickup after 7a.m. Certain restrictions apply.

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the Downtown Disney tram load/unload area and the Main Entrance Esplanade. These courtesy wheelchairs are not permitted for use inside the Theme Parks, See a Cast Member at tram load/ unload area for additional information.

Companion Restrooms (5.11) Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Buena Vista Street First Aid • "a bug's land" - Flik's Fun Fair
- Cars Land Flo's V8 Café
- Paradise Pier Across from The Little Mermaid~Ariel's Undersea Adventure

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation The following option is available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

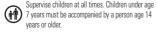
Hotels/Reservations Disneyland Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories. strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disneyland® Park Guest Services locations at Disneyland Park.
- ESPN Zone Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.
- **Recreation and Activities** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions

Sunervise children



with hands, arms, feet and legs inside the vehicle. mothers should not ride.

SAFETY: Please abide by all safety warnings and notices. Physical considerations on designated attractions:

Supervise children at all times. Children under age

WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant



For more information, visit Guest Relations located at the Chamber of Commerce.

Additional details and a complete listing of Park rules are available at Guest Relations

To provide a comfortable, safe and enjoyable experience for our Guests, please

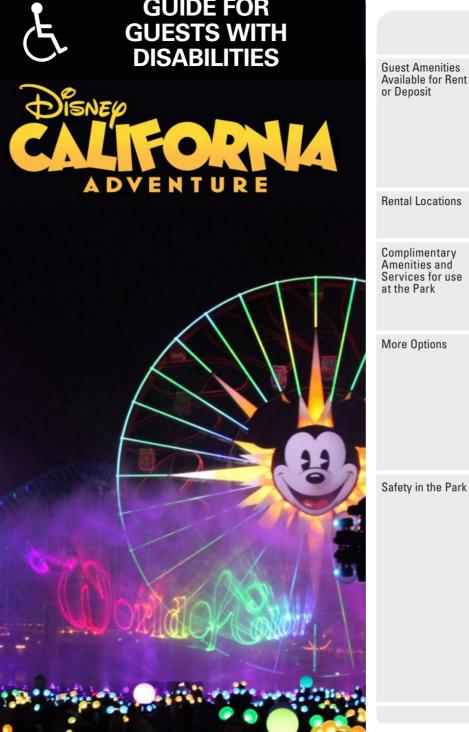
comply with Park rules, signs and instructions including:

Smoking is allowed only in designated areas.

All bags are subject to inspection prior to admission.

Recycling Be green! Look for containers with this logo located throughout the Parks.





This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Disney California Adventure® Park.

MOBILITY Disabilities

available for rent. Available on a first-come, first-

VISUAL Disabilities

Wheelchairs and Electric Conveyance Vehicles (ECVs) Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park

Audio Description (D) Utilizes Disnev's Handheld Device to provide supplemental audio information

and narration at specific attractions and outdoor

locations via an interactive audio menu. Portable Tactile Maps Provides a tactile representation of building boundaries, walkways. and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit

Guest Relations See map inside for location. Disneyland® Resort Stroller Shop located in the main

Guest Relations See map inside for location.

Amenities available for \$25 refundable deposit.

Device to display text at select attractions.

HEARING

Assistive Listening Tutilizes Disney's Handheld

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

with a "CC" symbol can be activated by remote control.

Video Captioning CC Caption-ready monitors designated

Disabilities

neck loop at specific attractions.

Complimentary Amenities and Services for use at the Park

Companion Restrooms

Electric Conveyance Vehicles (ECVs)

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE.

See map inside for locations indicated with & !!!

Limited number available on a first-come, first-served

entrance plaza adjacent to the Disneyland Kennel.

Reflective Captioning RC Available at many theater-type Stationary Braille Maps Large print maps with attractions, utilizing LED display to project desired captions Braille overlay and some additional raised graphics onto a panel positioned in front of you. See a Cast Member to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.

For additional information about Theme Park services

and options, please visit Guest Relations, You may

also obtain information, including parade & show

times and details about restaurant menus, by calling

at the attraction for assistance. Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance

areas or entrances for most shows and attractions. Hosts with basic abilities in Sign Language can be identified

with the appropriate language pin on their nametag. Sign Language Interpretation 4 Available at Disneyland

Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

Safety in the Park

Mobility Scooters/ECVs

Available on a same-day basis.

basis at the rental location.

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

a Guest Relations Cast Member for details.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

SERVICE ANIMALS

Service animals must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

California Screamin'

407-827-7935.

- Goofy's Sky School Grizzly River Run
- Jumpin' Jellyfish
- Mater's Junkyard Jamboree Radiator Springs Racers

- Silly Symphony Swings Soarin' Over California
- The Twilight Zone Tower of Terror™

Tuck and Roll's Drive 'Em Buggies Service Animal Relief Areas

- Main Entrance Esplanade—Disnevland Kennel Club
- Grizzly Peak: Grizzly River Run area (near "Grizzly Peak Pass" sign)
- "a bug's land" Flik's Fun Fair—main path on LEFT
- Paradise Pier: Access gate between Seaside Souvenirs & The Little Mermaid-Ariel's Undersea Adventure extended queue

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are used extensively throughout Disney California Adventure Park. These effects include strobe lights and other effects such as simulated

lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers. NOTE: If you or any member of your party have questions regarding the above, you may speak with



DISNED'S Wild About Safety CDISNED Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

Information subject to change without notice @Disney DCA-052215-GWD

Buena Vista Street

ATTRACTIONS

1 Red Car Trolley & HC Mobility Access: Wheelchair accessible vehicle available.

DISNEY DINING

- A Mortimers Market Fresh fruit, bottled beverages and juices.
- B Clarabelle's Hand-Scooped Ice Cream hosted by Dreyer's[™].
- C Fiddler, Fifer & Practical Cafe Starbucks® Espresso and Specialty Beverages, Artisan breakfast sandwiches & wraps, salads and gourmet sandwiches.
- D Carthay Circle Restaurant (R) Southern California modern cuisine, wine & cocktails. (See World of Color Viewing Options)
- E Carthay Circle Lounge Cocktails. non-alcoholic specialties and appetizers.

Hollywood Land

ATTRACTIONS

- Disney Junior—Live on Stage! & MCCC Sing and dance with your favorite *Disney Junior* Characters! (See Times Guide for show times) Mobility Access: Enter through standard queue.
- For the First Time in Forever: A "Frozen" **Sing-Along Celebration** at Crown Jewel Theatre 🌈 🗟 🌠 🔄 Mobility Access: Enter through standard gueue.

Disney Animation 👃 🌠 🚾

- 4 Sorcerer's Workshop
- 5 Anna & Elsa's Royal Welcome
- 6 Animation Academy (5) (Shows every 30 minutes; last show begins 30 minutes before Park closing)
- 7 Turtle Talk with Crush & 7 Page 1
- Red Car Trolley ♣ ♦ HC
- The Hollywood Backlot Stage 🗟 🔄 (See Times Guide for show times and days)
- 10 Monsters, Inc. Mike & Sulley to the Rescue! () Race through Monstropolis to return Boo to her room! Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.
- 11 Disney's Aladdin—A Musical Spectacular 🔊 🌠 🔄 at Hyperion Theater. Mobility Access: Enter through standard queue. For upper-level access, Guests using wheelchairs/ ECVs should proceed through the main entrance. (See Times Guide for show times and days)
- 12 The Twilight Zone Tower of Terror™ ▲ 👬 🔀 🚾 Take the elevator ride of your life! (minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.

@Dieney @Dieney/Piyar MUPPET ★VISION 3D ©The Muppets Studio, LLC. It's Tough to be a Bug! and "a bug's land" are inspired by Disney•Pixar's A Bug's Life. Monsters, Inc. Mike & Sulley to the Rescuel is inspired by Disney Pixar's Monsters, Inc. Toy Story Midway Manial⊚ is inspired by Disney •Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney

Pixar's Finding Nemo. The Twillight Zone Tower of TerrorTM The Twillight Zone® is a registered trademark of CBS, Inc. and is used with permission pursuant to a license from CBS, Inc. ©Disney/CBS, Inc. Attractions and entertainment may be seasonal and are subject to change without notice.

Hollywood Land

DISNEY DINING

- F Award Wieners Hot dogs and gourmet
- G Schmoozies Fruit smoothies.
- Fairfax Market Fresh fruit, bottled beverages and juices
- Studio Catering Co. Frozen non-alcoholic concoctions.

"a bug's land"

ATTRACTIONS

- 13 It's Tough to be a Bug! () () () () () () Strap on "bug eyes" for this humorous 3D adventure! Mobility Access: Enter through standard queue.
- lik's Fun Fair The smaller you are, the bigger the fun in this play area for kids.
 - **14 Francis' Ladybug Boogie** (3) Take a spin on a ladybug's back! Mobility Access: Enter through standard queue. Transfer access vehicle available
- 15 Flik's Flyers Soar through the sky in a hot air balloon made of leaves! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 16 Tuck and Roll's Drive 'Em Buggies ▲ 🔃 🕳 Bump around under an umbrella big top! (minimum height 36"/9 cm/ Mobility Access: Enter through standard queue.
- 17 Princess Dot Puddle Park & Splash around a gigantic faucet!
- 18 Heimlich's Chew Chew Train & Ride along in search of caterpillar snacks! Mobility Access: Enter through standard queue. Transfer access vehicle available.

Cars Land

ATTRACTIONS

- 19 Mater's Junkyard Jamboree 🕕 💰 Get pulled around by little tractors while you spin and whirl to Mater's music. (minimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available
- Radiator Springs Racers 77 5 A 1 8 (HC) Take a road trip to Radiator Springs then race another car across beautiful Ornament Valley. Disney FASTPASS® distribution at It's Tough to be a Bug! (13) (minimum height 40"/102 cm) Mobility Access: Enter through standard gueue. Separate loading area available.

DISNEY DINING

- J Fillmore's Taste-In Fresh fruit, bottled beverages and juices.
- K Cozy Cone Motel Flavored popcorn, frozen beverages, soft-serve ice cream and chili cone
- Flo's V8 Café Rotisserie sandwiches, salads. home-style sides and house-made pies.

Pacific Wharf

ATTRACTIONS

21 The Bakery Tour & CC hosted by Boudin through standard queue.

- burritos, fire-grilled chicken and more!
- R Ghirardelli® Soda Fountain and

operating hours.

ATTRACTIONS 2 California Screamin' / SAME Zoom on standard queue.

Enjoy boardwalk fun at its "swinging" best! vehicle available

Paradise Pier



- X Cove Bar Beer, wine, cocktails, non-alcoholic specialty beverages and light appetizers.
- Y Paradise Pier Ice Cream Company Soft-serve ice cream.
- Bayside Brews Pretzels and beer.
- Boardwalk Pizza & Pasta Pizza, pasta and salads.
- BB Paradise Garden Grill Marinated grilled

DISNED'S

GRAND

- Roar down this whitewater raft adventure. CC Corn Dog Castle Corn dogs. (minimum height 42"/107 cm) Mobility Access Enter through standard queue. Proceed through access gate. Guests must navigate steps when boarding and disembarking the raft. Separate loading area and transfer device available.
 - Soarin' Over California / 5 Soar and swoop over famous California landmarks. (Minimum height 40"/102 cm)

DISNEY DINING

Refreshment Point Hosted by Coca-Cola®

Californian Hotel & Spa. Chip n' Dale Critter

Breakfast, hearty home-style favorites for lunch

DD Smokejumpers Grill Burgers, chicken sandwiches, fries and drinks.

Storvtellers Café at Disnev's Grand

and choice of a la carte or buffet dinner.

Carthay Circle Restaurant

Dining packages include a ticket for

access to Center Stage viewing.

Make reservations by stopping by

or calling 714-781-DINE (3463)

access to reserved viewing. Make

Wine Country Trattoria Dining

packages include a ticket for

reservations by stopping by or

calling 714-781-DINE (3463).

Color Viewing Options*

Grizzly Peak

ATTRACTIONS

33 Redwood Creek Challenge Trail

Earn your Wilderness Explorer badges as you

scramble across rope bridges, slide down hollow

logs, climb rock walls and more! (height and age

requirements—certain challenges only) Mobili

Challenge Trail map indicates accessible routes

Access: Enter through standard queue. The

Grizzly River Run ###



Disney FASTPASS® Service (Subject to availability) Single Rider Service (Subject to availability)

Nikon® Picture Spot

Restrooms

First Aid*

ATM Locations

Pay Phones

Pay Phones with TTY

Baby Care Center

Stroller Rentals

Locker Rentals

Charging Lockers

Companion Restroom Automated External Defibrillators

Resort Lost and Found

Information Center Guest Relations

EpiPen® (epinephrine)

- Height Requirement
- Guest May Remain in Wheelchair/ECV
- Guest Must be Ambulatory
- Guest Must Transfer from Wheelchair/ECV
- Guest Must Transfer from ECV to Wheelchair
- Physical Considerations (See reverse side)
- This attraction may be frightening for children This attraction may be
- RC Reflective Captioning
- Audio Description: Device
 Available at Guest Relations
- Handheld Captioning: Device Available at Guest Relations
- Assistive Listening: Device Available at Guest Relations
- Closed Captioning: Activators
 Available at Guest Relations and location
- Sign Language on Sun. & Fri.
 Schedule and Times at
 Guest Relations
- Smoking Area
- Reservations Accepted
- Parade Route

DVC Disney Vacation Club® Kiosk



Disney PhotoPass™ Photographer

*Emergency services available by calling 911

*FASTPASS® tickets and dining packages are limited.



Shuttle Buses To

Satellite Parking Lots

M 6€ 5.6