TIPS AND INFORMATION



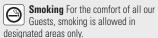


Cut the wait time in 3 easy

Check your Times Guide for a list of Disney FASTPASS® attractions. Ready to use the FASTPASS service on another attraction? Look at the bottom of your current FASTPASS ticket to find out when you can get another.

- the FASTPASS kiosk.
- can go play in the Park instead of waiting in line.
- Come back during your return time and hop on the attraction with less waiting.





Strollers Rentals are available in limited quantities. Please take all





Services for next-day pickup after 7 a.m. Certain restrictions apply.

Pre-Charged Battery Kiosk

PARK RULES

or purchase a pre-charged portable battery

Entrance for your convenience. We request

that no food or beverage be brought inside

Disneyland® Kennel Club Located

Entrance. No overnight facilities.

banking services and foreign currency

Disney California Adventure® Park.

east of the *Disneyland*® Park Main

Banking ATMs are located throughout the Resort, presented by CHASE. Basic

exchange are provided at Guest Relations at

Travel Tips Should your vehicle become

complimentary towing and flat-tire services to

disabled during your visit, the Automobile

Club of Southern California provides

nonmembers during Park hours.

either Theme Park.

Each member of your party inserts his or her Park ticket into

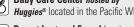
- You'll receive a FASTPASS ticket with a return time so you (

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.



designated areas only.

personal belongings with you when leaving vour stroller unattended.



Resort Lost and Found Inquire at Resort Lost and Found, located west

Payment Options
The Disneyland® Resort accepts Package Check Service Shop and check your purchases for pickup later Disney Visa® Cards, Disney Rewards® Redemption Card, Disney Gift Card, Visa®, in the day at Elias & Company, Resort Hotel MasterCard®, Discover®, American Express®, Diners Club. JCB. traveler's checks cash Guests may have purchases delivered to Bell and Disney Dollars.

Guests have the opportunity to swap and connecting cords for their mobile device.

Courtesy Wheelchairs Complimentary

wheelchairs are available for travel to and from the *Downtown Disney*® tram load/unload area and the Main Entrance Esplanade. These courtesy wheelchairs are not permitted for use inside the Theme Parks. See a Cast Member at tram load/unload area for additional information.

> **Restrooms and Companion Restrooms**Restrooms at the Theme Parks, designated by notifier facilities designed for access by Guests with mobility disabilities. Companionassisted restroom facilities, designated by (5. 11), are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by __, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Buena Vista Street First Aid
- "a bug's land" Flik's Fun Fair
- Cars Land Flo's V8 Café
- Paradise Pier Across from The Little Mermaid~Ariel's Undersea Adventure

ACCESSIBILITY AND MOBILITY

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping LocationsSome counter-service and merchandise locations have narrow gueues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation

The following option is available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com for more information.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon

BEYOND *DISNEY CALIFORNIA ADVENTURE®* PARK

Hotels/Reservations *Disneyland* Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disneyland® Park Guest Services locations at Disneyland® Park.
- **ESPN Zone**® Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions

Supervise children at all times. Children under age

WARNING! For safety, you should be in good

SAFETY: Please abide by all safety warnings and notices. **Physical considerations on designated attractions:**

7 years must be accompanied by a person age 14 health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant



with hands, arms, feet and legs inside the vehicle. mothers should not ride.

Recycling Be green! Look for containers with this logo located throughout the Parks.

Information subject to change without notice. © Disney DCA-010917-GWD

GUIDE FOR GUESTS WITH DISABILITIES IFORNIA



Chat with us! @DisneylandToday | Facebook.com/DisneylandToday

This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Disney California Adventure® Park.

MOBILITY

Disabilities

Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come. irst-served basis.

VISUAL

Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

Portable Tactile Maps Provides a tactile representation of building boundaries, walkways. and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit.

neck loop at specific attractions. Audio Description (a) Utilizes Disney's Handheld Handheld Captioning HC Utilizes Disney's Handheld Device to display text at select attractions.

Video Captioning © Caption-ready monitors designated with a "CC" symbol can be activated by remote control.

Amenities available for \$25 refundable deposit.

Disnevland® Resort Stroller Shop located in the main entrance plaza adjacent to the Disneyland® Kennel.

Guest Relations See map inside for location.

Guest Relations See map inside for location.

at the attraction for assistance.

HEARING

Assistive Listening Tutilizes Disney's Handheld

Device to amplify sound through headphones or induction

Disabilities

Complimentary Amenities and Services for use at the Park

Guest Amenities

or Deposit

Available for Rent

Rental Locations

Companion Restrooms

See map inside for locations indicated with [&]

Stationary Braille Maps Large print maps with Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Reflective Captioning RC Available at many theater-type attractions, utilizing LED display to project desired captions

onto a panel positioned in front of you. See a Cast Member

More Options

Electric Conveyance Vehicles (ECVs)

Limited number available on a first-come, first-served basis at the rental location

Must be 18 years of age or older to rent ECVs. RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis

Rental fee and refundable deposit required.

For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including parade & show times and details about restaurant menus, by calling 407-827-7935.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

Sign Language Interpretation 4 Available at Disneyland® Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

Safety in the Park

Mobility Scooters/ECVs

Please keep your speed to the walking speed of

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an ndividual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- California Screamin'
- Goofy's Sky School Grizzly River Run
- Jumpin' Jellyfish Mater's Junkyard Jamboree
- Radiator Springs Racers Silly Symphony Swings

Soarin' Around the World The Twilight Zone Tower of Terror™

Service Animal Relief Areas 🏂

Tuck and Roll's Drive 'Em Buggies

- Main Entrance: Esplanade near *Disnevland*® Kennel Club Grizzly Peak: Grizzly River Run area (near "Grizzly Peak")
- "a bug's land": Flik's Fun Fair—main path on LEFT
- Paradise Pier: Access gate between Seaside Souvenirs & The Little Mermaid—Ariel's Undersea Adventure extended aueue

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance

Specialty Lighting Effects/Photosensitivity

Specialty lighting and other visual effects are used extensively throughout Disney California Adventure® Park. These effects include strobe lights and other effects such as simulated

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience

a Guest Relations Cast Member for details



DISNED'S Wild About Safety Coisney Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the yellow line.

lightning, explosions and chaser lights.

in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers. NOTE: If you or any member of your party have questions regarding the above, you may speak with

Proper attire is required.

comply with Park rules, signs and instructions including:

All bags are subject to inspection prior to admission.

To provide a comfortable, safe and enjoyable experience for our Guests, please

Additional details and a complete listing of Park rules are available at Guest Relations

For more information, visit Guest Relations located at the Chamber of Commerce.

 Smoking is allowed only in designated areas. Weapons are strictly prohibited.

or disneyland.com/parkrules.

Buena Vista Street

ATTRACTIONS

1 Red Car Trolley ♣ ♦ Mobility Access: Wheelchair accessible vehicle available.

DISNEY DINING

- A Mortimers Market Fresh fruit, bottled beverages and juices.
- B Clarabelle's Hand-Scooped Ice Cream hosted by Drever's™.
- G Fiddler, Fifer & Practical Cafe Starbucks® Espresso and Specialty Beverages, Artisan breakfast sandwiches and wraps, salads and gourmet sandwiches.
- D Carthay Circle Restaurant (R) Southern California modern cuisine, wine and cocktails. (See World of Color Viewing Options)
- E Carthay Circle Lounge Cocktails, non-alcoholic specialties and appetizers.

Hollywood Land

ATTRACTIONS

- **Disney Junior—Live on Stage!** presented by Pull-Ups_®. (L.) HC CC Sing and dance with your favorite *Disney Junior* Characters! (See Times Guide for show times) Mobility Access: Enter through standard queue.
- Sunset Showcase Theater & 🔊 Mobility Access: Enter through standard queue.

Disney Animation ⊱ 🌠 🚾

- 4 Sorcerer's Workshop
- 5 Anna & Elsa's Royal Welcome & 6 Animation Academy &
- (Shows every 30 minutes; last show begins 30 minutes before Park closing)
- 7 Turtle Talk with Crush (5) [7] [4] (10)
- Red Car Trolley ♣ ♦
- The Hollywood Backlot Stage & (See Times Guide for show times and days)
- Monsters, Inc. Mike & Sulley to the Rescue! ♣ HC ® Race through Monstropolis to return Boo to her room! Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.
- l1 "Frozen- Live at the Hyperion" 🖶 💋 🔄 (See Times Guide for show times and days) Mobility Access: Enter through standard gueue. For upper-level access, Guests using wheelchairs/ ECVs should proceed through the main entrance.
- 12 Guardians of the Galaxy Mission: BREAKOUT! Opens Summer 2017

DISNEY DINING

- F Award Wieners Hot dogs and gourmet
- G Schmoozies Fruit smoothies.
- H Fairfax Market Fresh fruit, bottled beverages and juices.
- Studio Catering Co. Frozen non-alcoholic concoctions.

"a bug's land"

ATTRACTIONS

13 It's Tough to be a Bug! (!) () () () () Strap on "bug eyes" for this humorous 3D adventure! Mobility Access: Enter through standard queue.

Flik's Fun Fair The smaller you are, the bigger the fun in this play area for kids.

- 14 Francis' Ladybug Boogie (3) Take a spin on a ladybug's back! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 15 Flik's Flyers Soar through the sky in a hot air balloon made of leaves! Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 16 Tuck and Roll's Drive 'Em Buggies ▲ 🗓 🗷 Bump around under an umbrella big top! (minimum height 36"/91 cm/ Mobility Access: Enter through standard queue.
- 17 Princess Dot Puddle Park Splash around a gigantic faucet!
- 18 Heimlich's Chew Chew Train Ride along in search of caterpillar snacks! Mobility Access: Enter through standard queue. Transfer access vehicle available.

Cars Land

Pacific Wharf

ATTRACTIONS

22 The Bakery Tour & CC hosted by Boudin Bakery. Watch as bakers create fresh sourdough bread before your eyes. Mobility Access: Enter through standard queue.

DISNEY DINING

- M Pacific Wharf Distribution Co. featuring Karl Strauss handcrafted beers.
- O Lucky Fortune Cookery Stir-fry flavors
- P Rita's Baja Blenders Frozen margaritas &
- Pacific Wharf Café Salads, soups and sandwiches featuring Boudin Bread.
- R Ghirardelli® Soda Fountain and Chocolate Shop Chocolatey goodness and incredible ice cream!
- S Alfresco Tasting Terrace Featuring the 'Disney Family of Wines' and appetizers.
- Mendocino Terrace Wine and snacks.
- U Wine Country Trattoria (R) Italian favorites with California Wine Country influences.
- V Sonoma Terrace California Craft beer and wine.

ATTRACTIONS

- 23 California Screamin' // S A 1 S Zoom on this high-speed coaster. (minimum height 48"/ 122 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.
- King Triton's Carousel & Ride a whimsical carousel of sea creatures. Mobility Access: Enter through access queue. Wheelchair accessible bench available.
- Toy Story Midway Mania! Take aim and ride this 4D attraction! Mobility Access Enter through standard queue. Separate loading area and Wheelchair accessible vehicle available.
- Games of the Boardwalk & Test your skill at these pay-to-play games.
- 27 Mickey's Fun Wheel Sail up and over the face of Mickey Mouse aboard this spin-sational ferris wheel. Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible

Hollywood Land

vehicle available

Paradise Pier

Enjoy boardwalk fun at its "swinging" best! (minimum height 40"/102 cm) Mobility Access: Enter through entrance to the RIGHT of standard

re 🔊 🖔 нс 🐿 Be part of Ariel's world aboard this attraction! Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.

World of Color /// (D) Experience a magnificent nighttime water spectacular! Mobility Access: Viewing area for Guests with disabilities available (valid FASTPASS required).

(See Times Guide for show times and days)

DISNEY DINING

W Ariel's Grotto R "Ariel's Disney Princess Celebration"; Character dining, World of Color

dinner packages.

Y Paradise Pier Ice Cream Company Soft-serve ice cream.

Z Bayside Brews Pretzels and beer.

AA Boardwalk Pizza & Pasta Pizza, pasta and salads. BB Paradise Garden Grill Marinated grilled

accessible routes. skewers Grizzly River Run ### **CC Corn Dog Castle** Corn dogs. Roar down this whitewater raft adventure. (minimum height 42"/107 cm) Mobility Access:

> access gate. Guests must navigate steps when boarding and disembarking the raft. Separate loading area and transfer device available. Soarin' Around the World 72 1 Soar and swoop over famous landmarks.

Enter through standard gueue. Proceed through

(Minimum height 40"/102 cm) aradise Pier attraction close early due to World of Color. Please visit an Information Center for

operating hours.

Guest Must be Ambulatory

Physical Considerations (See reverse side)

This attraction may be frightening for children

Handheld Captioning: Device Available at Guest Relations

Assistive Listening: Device Available at Guest Relations

and location

Sign Language on Sun & Fri.
Schedule and Times Guides

at Guest Relations

Smoking Area

Parade Route

DVC Disney Vacation Club® Kiosk

Disney PhotoPass® Photographer



19 Mater's Junkyard Jamboree 🗓 🎉 Get pulled around by little tractors while you spin and whirl to Mater's music. (minimum) height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.

ATTRACTIONS

20 Luigi's Rollickin' Roadsters presented by Alamo. Luigi's cousins from Italy are in town to perform their favorite dances and you get to go along for the ride. (Minimum height 32"/81 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.

Radiator Springs Racers / FA HC Race another car across beautiful Ornament Valley, Disney FASTPASS® distribution at It's Tough to be a Bug! (13) (minimum height 40"/102 cm/ Mobility Access: Enter through standard queue. Separate loading area available.

DISNEY DINING

J Fillmore's Taste-In Fresh fruit, bottled beverages and juices.

K Cozy Cone Motel Flavored popcorn, frozen beverages, soft-serve

ice cream and chili cone queso. Flo's V8 Café Rotisserie sandwiches, salads, home-style sides and house-made pies.

©Disney @Disney/Piyar MUPPET★VISION 3D ©The Muppets Studio, LLC. It's Tough to be a Bug! and "a bug's land" are inspired by Disney•Pixar's A Bug's Life.

Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney•Pixar's Monsters, Inc. Toy Story Midway Manial® is inspired by Disney®Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney®Pixar's Finding Nemo. The Twilight Zone Tower of Terror™ The Twilight Zone® is a registered trademark of CBS. Inc and is used with permission pursuant to a license from CBS, Inc. @Disnev/CBS. Inc. Attractions and entertainment may be seasonal and are subject to change without notice

queue. Take elevator to second leve

Goofy's Sky School 72 5 1 3 Climb aboard your training vehicle for a zany roller coaster ride! (minimum height 42"/107 cm) Mobility Access: Enter through standard queue.

Jumpin' Jellyfish Top down through a colorful forest of kelp. (minimum height 40"/102 cm/ Mobility Access: Enter through standard queue.

Golden Zephyr Access: Enter through standard queue. Transfer access vehicle available.

Cars Land

Shuttle buses to Buzz, Woody & Jessie Lots

satellite parking lots

<u>*</u> € 5. €

Disneuland

Downtown Disney® District and Hotels of the Disneyland® Resort

Tram to Mickey & Friends Parking

Taxis available next to the ESPN Zone®

Make reservations by stopping by or calling 714-781-DINE (3463).

around Paradise Bay.

Dining packages include a ticket for access to reserved viewing. Make reservations by stopping by or calling 714-781-DINE (3463).

for access to center stage viewing.

Make reservations by stopping by or

calling 714-781-DINE (3463).

*FASTPASS® tickets and dining packages are limited.

Restrooms

Companion Restroom

Resort Lost and Found

Information Center Guest Relations

Locker Rentals

Pre-charged Battery Kiosk

Package Check Service

Kennel

Nikon® Picture Spot

Single Rider Service
(Subject to availability

Height Requirement

Guest Must Transfer from ECV to Wheelchair

Audio Description: Device
Available at Guest Relations

Closed Captioning: Activators
Available at Guest Relations

Reservations Accepted

Disney Characters
See Times Guide for hours

Paradise Pier

DISNEY DINING Smokejumpers Grill Burgers, chicken

> sandwiches, fries and drinks. **EE** Refreshment Point Hosted by Coca-Cola®

FF Storytellers Cafe at Disney's Grand Californian Hotel® & Spa; Chip n' Dale Critter Breakfast, hearty home-style favorites for lunch and choice of à la carte or buffet dinner.

Orld Of Color Viewing Options* Get a FASTPASS® ticket **Carthay Circle Restaurant** Dining packages include a ticket Available at the Grizzly River Run

GRAND

ALIFORNIAN

FASTPASS® distribution area. Ariel's Grotto

Dinner packages include a ticket for access to reserved viewing.

Non-ticketed viewing is available

Wine Country Trattoria

*Emergency services available by calling 91

X Cove Bar Beer, wine, cocktails, non-alcoholic specialty beverages and light appetizers.

Earn your Wilderness Explorer badges as you scramble across rope bridges, slide down hollow logs, climb rock walls and more! (Height and age requirements—certain challenges only) Mobility Access: Enter through standard

ATTRACTIONS

34 Redwood Creek Challenge Trail 16

Grizzly Peak

First Aid* queue. The Challenge Trail map indicates

EpiPen® (epinephrine injection, USP)

Automated External Defibrillators

ATM Locations

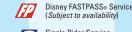
Baby Care Center hosted by Huggies®

Stroller Rentals

Charging Locker Rentals

Wheelchair Rentals

Service Animal Relief Area



Guest May Remain in Wheelchair/ECV

Guest Must Transfer

RC Reflective Captioning