



WALT DISNEY World®





THE VIP EXPERIENCE



Disney VIP Tour Services evolved from the original Ambassador program started by Walt Disney himself at *Disneyland*® Park in California. Easily recognizable by their distinctive plaid costumes, *Walt Disney World*® VIP Tour Guides continue to represent the most knowledgeable and friendly Cast Members throughout the entire Disney organization.

Now imagine the perfect family vacation at the *Walt Disney World* Resort – customized to your family’s desires, arranged on your schedule, with an expert by your side every step of the way. Disney VIP Tour Services is the ultimate way to experience all the magic our world has to offer, with unparalleled hospitality and benefits designed to make your “happily ever after” more than just a dream.



Your Personal Disney VIP Tour Guide

Disney VIP Tour Guides are hand-chosen and expertly trained to ensure your visit is everything you desire. The magic starts the moment your VIP Tour Guide meets your party at your hotel or Disney Theme Park. They'll begin with a brief conversation to understand your wishes, which allows them to customize your perfect day — from visiting one or more Theme Parks, to expeditiously experiencing your favorite attractions, to sharing Disney stories and insider tips on the best way to explore all there is to explore. Of course, they also know just the right approach to discover that special “Disney Side” in everyone, from grandparents and adults to teens, tweens and little ones. It's no wonder that families look forward to reconnecting with their personal Disney VIP Tour Guide year after year.



The Best Seats In The House

Dazzling Parades ... Sensational LIVE Shows ... Splendid Nighttime Spectaculars ... with Disney VIP Tour Services, you never have to worry about securing the best seats in the house*. Simply let your VIP Guide know what you want to see, and they will escort you to special reserved viewing areas for up-close encounters at Disney's most popular stage shows and parades. At some of the Disney Theme Parks, they're even able to introduce your family to beloved Disney Characters.

*Entertainment offerings have limited availability and may be restricted by capacity constraints at time of booking, and are subject to change without notice.



Maximize Your Disney Time

Whether you want to experience as many attractions as possible or ride your favorites once more, your Disney VIP Tour Guide can maximize your time in the Theme Parks by providing direct *FASTPASS*® access for everyone in your party. With reduced wait times, you can enjoy popular attractions from *Toy Story Mania!*® and *Space Mountain*® to *Soarin'*® and *Expedition Everest*®, or even a meet-and-greet with beloved Disney Characters. Plus, with reserved show seating and VIP viewing areas at parades and fireworks*, you know you'll have the perfect spot to enjoy Disney's world class entertainment.

*Entertainment offerings have limited availability and may be restricted by capacity constraints at time of booking, and are subject to change without notice.



Door-To-Magic Transportation

Disney VIP Tour Services makes getting around quick and easy. Your VIP Guide picks you up in a private vehicle at your resort, and transports you to special locations that offer convenient access to the Disney Theme Parks. When you are ready to Park hop or head back to your hotel, your VIP Guide will have a private vehicle close by for your next adventure.



“Fantasy, if it’s really convincing, can’t become dated, for the simple reason that it represents a flight into a dimension that lies beyond the reach of time.”

Walt Disney



Disney VIP Tour Services Information

Reservations

Disney VIP Tour Services can be booked up to 90 days in advance. Since tours can fill up during peak times and are booked on a first come, first served basis, we recommend booking as early as possible.

Dining Reservations

Disney Dining accepts bookings up to 180 days in advance, and the most popular restaurants fill up quickly. We strongly recommend booking dining reservations directly at **407-WDW-DINE**.

Party Size

Disney VIP Tour Guides can host parties ranging from one (1) to ten (10) Guests. Parties with more than 10 Guests will require additional VIP Guides (confirmed at current rates). All party members, including infants, count towards your group's number.

Minimum Requirements

All VIP Tours have a minimum charge for seven continuous hours per day.

Cancellations

While we understand plans can change, it is difficult to reschedule transportation and Tour Guides on short notice. Disney VIP Tour Services requires a minimum of 48 hours' notice for cancellations to avoid a fee equal to two hours at the current rate per VIP Tour Guide booked.

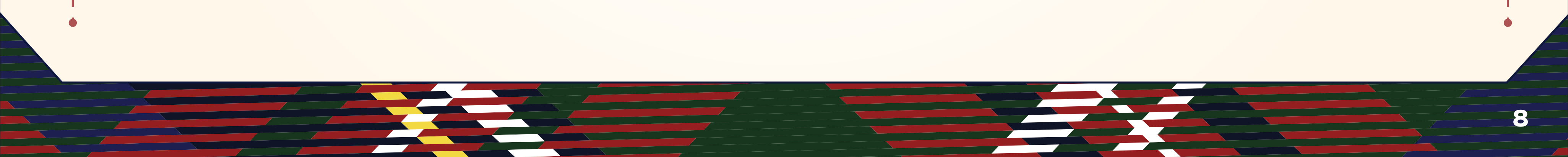
Pricing

Pricing and availability are subject to change without notice, and may vary depending on time of year.

Current Rates for a seven-hour VIP Tour range from \$2,800 to \$4,200, depending on the time of year. You may extend your tour experience for as long as you would like, with rates ranging from \$400 to \$600 per hour.



To book a VIP Tour or to speak with a Disney VIP Tour Services Coordinator, call 407-560-4033 between 9 a.m. – 5 p.m. Eastern Standard Time daily





Disney VIP Tour Experience Frequently Asked Questions

What is required to book a Disney VIP Tour experience?

A valid Credit Card is required at the time of booking. Prior to contacting Disney VIP Tour Services, please have the names of all guests as well as ages of all children participating in the tour.

Are Disney Theme Park Tickets included as part of the VIP Tour experience?

All Disney VIP Tours require separate Theme Park admission for each member of your party, which we recommend purchasing in advance. If you/members of your party do not have valid Disney Theme Park admission on the day of the Tour, your Disney VIP Tour Guide can assist you with purchasing tickets.

What is the best way to book a Disney Resort hotel reservation?

The Walt Disney World® Resort includes 24 Disney-owned and operated hotels offering a wide spectrum of accommodations, services and budget options which can be booked up to 365 days out. Disney Resort hotels are popular throughout the year and often sell out during peak times, thus we highly recommend booking as far in advance as possible via your travel agent, online at www.disneyworld.com or by calling **(407) W-DISNEY**.

Can I reserve seating at shows, parades and nighttime spectaculars?

Your VIP Tour Coordinator will assist you with pre-booking VIP seating for daytime parades and nighttime spectaculars. Your VIP Tour Guide will book your seats for our LIVE seated shows on a same day basis. You can find additional information on what is available during your vacation dates by visiting www.disneyworld.com

What if I need to change my VIP Tour meeting time or location?

Changes to your start time or meeting location must be made by 3:00 p.m. Eastern Standard Time the day before your tour begins. Due to time and costs associated with reallocating Tour Guides, vehicles and other resources, we are unable to honor any changes after this time, and your credit card will be charged the full amount of your VIP Tour schedule.

What is the best way to book Disney Dining reservations?

Disney Dining reservations are available up to 180 days prior to your vacation dates and are open to all Guests. While your Disney VIP Coordinator can assist you with dining reservations based on availability, some of the most popular Disney Restaurants (Cinderella's Royal Table, Be Our Guest, etc.) fill up far in advance. If you are interested in a specific dining experience, we suggest you call **407-WDW-DINE** to determine availability and book directly, or visit www.disneyworld.com/dining.

Where do we meet our Disney VIP Tour Guide?

Your Disney VIP Tour includes private round-trip transportation to and from your meeting location and the *Walt Disney World* Theme Parks, and the designated pickup time and location will be noted on the VIP Tour Confirmation you will receive via email. Please note that Disney VIP Tours follow all Florida statutes regarding child safety in vehicles, including mandatory seat belts, boosters and/or car seats without exception.

What if I can't locate my Disney VIP Guide on the day of the Tour?

Your Disney VIP Tour Guide is easily identifiable via the plaid on their vest or shoulders. Should you have a challenge locating your VIP Tour Guide at the designated time and meeting place, please contact **407-560-4033** so we can assist you.

When does my VIP Tour billing begin and end?

VIP Tour hours commence at the meeting time and location stated on your email confirmation. At the conclusion of the minimum 7-hour tour, you have the option to extend the tour directly with your VIP Tour Guide. Your billing will stop when you either release your guide or when they drop you off at your *Disney Resort*.

Do I need to bring identification?

All adults 18 and older must carry a legal form of government-issued picture identification with them at all times (valid driver's license, passport, etc.). In addition, all Guest bags are subject to search by Disney Security in backstage areas which are used for VIP transportation drop-off and pickup prior to entering the Theme Parks.

What other Walt Disney World experiences might you recommend for my party?

Walt Disney World Resort offers an array of experiences both inside and outside of the Theme Parks. Princess makeovers are offered at the Bibbidi Bobbidi Boutique, and the Pirates League can transform your entire family into a Pirate crew. In addition, the *Walt Disney World* Theme Parks feature seasonal events worthy of a special trip throughout the year, including *Epcot® International Food & Wine Festival*, *Epcot® International Flower & Garden Festival*, *Star Wars™ Weekends*, *Mickey's-Not-So-Scary Halloween Party* and *Mickey's Very Merry Christmas Party* to name but a few. When you're ready to relax and unwind, there are PGA-level golf courses, world-class spas and a host of water sports available as well*. While we encourage you to fully enjoy all our World has to offer, due to the time constraints involved we recommend you book these experiences directly outside of your scheduled Disney VIP Tour date(s).

**Disney Resort* hotels and *Walt Disney World* Resort restaurant advance reservations require a credit card to book. All Guests are required to have valid *Walt Disney World* Theme Park admission to experience a Disney VIP Tour. Special Events are available on select dates and may sell out in advance. All attractions, shows and entertainment are subject to change without notice.



Disney VIP Tour Services
Walt Disney World® Resort

Mailing Address

PO Box 10,000
Lake Buena Vista, FL 32830

Phone

(407) 560-4033