TIPS & INFORMATION

Guest Relations

Please visit Guest Relations, located inside City Hall for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found

 Services for Guests with Disabilities

Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para hóspedes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からの ゲストの皆様向けのサービスをご案内し ております。

Shopping

Throughout Magic Kingdom® Park, you'll find unique shopping experiences. From apparel and toys, to embroidered Mickey Ear hats, to Cinderella Castle and Monorail play sets, you can always remember the magic. You can also download the Shop Disney Parks mobile app to search for and purchase authentic Walt Disney World[®] Resort merchandise.

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to the Main Street Chamber of Commerce near the Park entrance and pick them up as you exit the Park. Please allow three hours for delivery to the front of the Park. If you prefer, have your purchases delivered directly to vour Disnev Resort hotel. See a Merchandise Cast Member for more details

Dinina

Dining Reservations Table-Service restaurants book quickly, so please make reservations through the My Disney Experience app, at disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing vour reservation)

Mickey Check 😽 Look for the Mickey

Check on menus throughout the Walt Disney World Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneymickeycheck.com. For special dietary needs, please see a Restaurant Cast Member upon arrival.

Payment Options Walt Disney World Resort accepts

Disney Visa[®] Cards, *Disney* Rewards® Redemption Card, Disney Gift Card, Visa[®], MasterCard[®], Discover[®], American Express[®], Diners Club[®], JCB[®], traveler's checks, cash and Disney Dollars.

Park Rules

To provide a comfortable, safe, and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld.com/parkrules.

Leaving the Park? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the *Magic Kingdom* Park parking lot, take a Monorail or Ferryboat to the Transportation and Ticket Center and then a Parking Tram.
- To get to *Epcot*[®], take a Monorail or Ferryboat to the Transportation and Ticket Center and then a Monorail to Fncot
- To get to Disney's Hollywood Studios® or Disney's Animal Kingdom® Theme Park, take a Bus located outside the front of the Park.
- To get to **Disney Springs**[™] between the hours of 4:00pm-11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any Disney Resort hotel, and then another Bus to Disney Springs.
- To get to Disney's Polynesian Village Resort or Disney's Grand Floridian Resort & Spa, take the Resort Monorail or Watercraft Service.
- To get to **Disney's Contemporary Resort**, take the Resort Monorail or the designated walking path
- To get to **Disney's Wilderness Lodge**, take Watercraft Service or a Bus located outside the front of the Park. For Disney's Fort Wilderness Resort & Campground, take Watercraft Service located outside the front of the Park.
- For all other Disney Resort hotels, take a Bus located outside the front of the Park.

Ask us about staying at a Disney Resort Hotel tonight. Call 407-WDISNEY (934-7639).



ACCESSIBILITY & MOBILITY

or ECVs:

condition

Accessible Transportation Following are

Watercraft access varies depending

Buses can accommodate various

on the type of watercraft and existing

types of wheelchairs and ECVs. The

standard lift size is 30" x 48". The

wheelchair or ECV must fit the lift

fastened in the restraints. We

without being forced and be securely

recommend that Guests using ECVs

transfer to a Bus seat while onboard.

• Monorail system can be accessed

Transportation and Ticket Center.

Magic Kingdom Park, Epcot, Disney's

Disney's Polynesian Village Resort

and Disney's Contemporary Resort.

by elevators and/or ramps, at

Grand Floridian Resort & Spa,

Dining and Shopping Locations

Some counter-service and merchandise

locations have narrow queues formed by

railings that may be difficult for Guests

using wheelchairs. At these locations, we

suggest that a member of your party order

Courtesy Wheelchairs Complimentary

options available for Guests in wheelchairs wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Companion Restrooms (5.411) Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Pirates of the Caribbean[®], Adventureland[®]
- Splash Mountain[®], Frontierland[®]
- Near "it's a small world"[®], Fantasvland[®] Near Pinocchio Village Haus, Fantasyland
- Next to Gaston's Tavern, Fantasyland
- Near Casey Jr. Splash 'N' Soak Station. Fantasvland
- Space Mountain[®], Tomorrowland[®]

Auxiliary Entrance Limitations Some attractions

have auxiliary entrances for Guests in wheelchairs or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Viewing Areas P& Parade routes and some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as and transport the food, or contact a Cast space is limited. Viewing spaces cannot be reserved Member for assistance. or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Don't Forget Your Times Guide! Pick up the Times Guide to get additional information regarding shows. entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice. • . Theater venues have limited capacity and may fill up before show time. Please ensure your entire
- party is together prior to entering the facility. Some walkways in the Park may close periodically

BEYOND MAGIC KINGDOM® PARK

Resorts/Special Reservations Disney Resort hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call Walt Disney World Resort Special Reservations at 407-939-7807 [voice].

Accessibility information and accommodations for the following locations:

- Water Parks Guest Services locations at Disney's Typhoon Lagoon Water Park and Disney's Blizzard Beach Water Park.
- Disney Springs[™] Guest Relations location at the Welcome Center at Disney Springs[™] Town Center.



Download it for FREE today*.

The official mobile app that's the one-stop shop for your Walt Disney World_® vacation!



You can also visit MyDisneyExperience.com on your mobile browser. Wi-Fi is available in most areas. Vailability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first. † In-app ticket purchases not available to residents of all countries.^{**} Valid Theme Park admission and online registration required. Disney fastPass+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. Apple® and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.

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Download My Disney Experience from an app store

MyDisneyExperience.com on your mobile browser.

to access real-time Park information. Or visit

GUIDE FOR GUESTS WITH DISABILITIES

Magic Kingdom.



Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are used extensively throughout the Walt Disney World Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

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	MOBILITY Disabilities	VISUAL Disabilities	HEARING Disabilities				
Guest Amenities Available for Rent or Deposit	Wheelchairs and Electric Conveyance Vehicles (ECVs) are available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park. Park Hopping Options If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park at no additional charge.	 Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park. Portable Tactile Maps Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format. Audio Description D Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. Amenities available for \$25 refundable deposit. 	 Assistive Listening D Utilizes Disney's Handheld Device to amplify sound through headphones or induction neck loop at specific attractions. Handheld Captioning IC Utilizes Disney's Handheld Device to display text at select attractions. Video Captioning IC Caption-ready monitors designated with a "CC" symbol can be activated by remote control built into Disney's Handheld Device. Amenities available for \$25 refundable deposit. 				
Rental Locations	 Mickey's Gift Station at the Transportation and Ticket Center (limited quantities and no ECVs) Wheelchair Rental Shop inside the Main Entrance 	Guest Relations 🕇 See map inside for location.	Guest Relations 🕇 See map inside for location.				
Complimentary Amenities and Services for use at the Park	 Wheelchair Replacement Locations Castle Couture in Fantasyland[®] Frontier Trading Post Buzz Lightyear's Space Ranger Spirt[®] Photos Companion Restrooms See map inside for locations indicated with with 	Stationary Braille Maps Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located in the Guest Relations Lobby and near the Plaza Ice Cream Parlor.	Reflective Captioning C Available at many theater-type attractions, utilizing LED display to project desired captions onto a panel positioned in front of you. See a Cast Member at the attraction for assistance. Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.				
More Options	Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, first-served basis at the rental locations. Must be 18 years of age or older to rent ECVs. RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.	For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including parade and show times and details about restaurant menus, by calling 407-827-7935.	Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag. Sign Language Interpretation Available at Magic Kingdom® Park on Mondays and Thursdays. Schedules are available at Guest Relations that list specific interpreted show times for all Walt Disney World® Theme Parks. For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice].				
Safety in the Park	Mobility Scooters/ECVs Please keep your speed to the walking speed of those around you.	SERVICE	VICE ANIMALS				
	Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations. Park your device in safe locations clear from walkways and stairs. Evacuation In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance. Transfers Some attractions require Guests to transfer from their wheelchairs to the attraction. Cast Members are not permitted to physically lift Guests in the transfer.	individual with a disability, must be under the control of harness. Cast Members are not able to take control of s same attraction entrance procedures as Guests using w Service Animal Restrictions	Guests with service animals should check with a host for attraction and boarding information at the following				
Please contact a Cast Member for information and assistance.							

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed through common household appliances such as vacuum cleaners and hair dryers.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa say, "Watch over your herd!" Download the Disney Wild About Safety mobile app or visit disneywildaboutsafety.com for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



22 NEW! Jungle Navigation Co. Ltd. Skipper Canteen LD LD SBold, flavorful cuisine of Asia,

- South America and Africa. Same-day reservations are available. Aloha Isle Hosted by Dole[®] S \$
- Dole Whip® Soft-serve Ice Cream and fresh pineapple. Tortuga Tavern L \$
- Barbeque sandwiches and salads. Open seasonally. The Pirates League 🕭 Transform into a pirate. Ages 3 through adult welcome. Call 407-939-2739 to make an appointment. Separately priced experience.

- 26 Splash Mountain[®] **FP+** ▲ 1 40″/102 cm. AED Enjoy a thrilling log flume ride based on "Song of the South." Mobility Access: See a Cast Member for direction. Transfer Access Device available 27 Walt Disney World Railroad 🔊 🗄 🗝 to Fantasyland and Main Street, U.S.A. 28 Big Thunder Mountain Railroad® FP+ A 1 40"/102 cm. 📧 🔎 Ride through a gold-mining town on a runaway train. Mobility Access: See a Cast Member for options. Transfer Access Vehicle available. **29** Tom Sawyer Island 🚯 Brave this Mark Twain-
- inspired hideaway. Mobility Access: Raft portion accessible for Guests using wheelchairs. 30 Country Bear Jamboree & 🕅 RC Have a
 - knee-slappin' time with these singing bears. Mobility Access: Enter through door on LEFT
- 31 Golden Oak Outpost LDS \$ Chicken breast nuggets. Open seasonally
- 32 Pecos Bill Tall Tale Inn and Cafe LD \$
- Nachos, fajitas, burritos and Southwest burgers. **33** Westward Ho S \$ Snacks and frozen lemonade.
- **34** Frontierland Turkey Leg Wagon S \$ Turkey legs. Frontier Trading Post Disney Trading Pins and accessories.

- 36 The Hall of Presidents 🗟 💋 R 🔊 Behold all the U.S. Presidents on stage together. 22 minutes. Mobility Access: Enter through door on RIGHT. 37 Liberty Square Riverboat 🕭 Cruise the Rivers of America aboard the Liberty Belle. Mobility Access: Enter through exit on RIGHT or LEFT.
- 38 Haunted Mansion® FP+ 🛞 HC 🔊 🍋 Take a spine-tingling tour of this dark, haunted estate. Mobility Access: Transfer Access Vehicle available. Contact a Cast Member for additional information.
- **139** The Diamond Horseshoe **1** LD **\$** Family-style all-you-care-to-eniov feast.
- **40** Liberty Tree Tavern **B** LD **\$** L: Sandwiches and salads. D: Roast turkey, pot roast and stuffing. Mobility Access: Enter using ramp on LEFT.
- Funnel cakes, ice cream cookie sandwiches and waffles. 42 Liberty Square Market S \$ Hot dogs, baked potatoes, frozen beverages, fruit and snacks. 43 Columbia Harbour House LD \$
 - Fish, shrimp, chicken, salads and sandwiches

Fantasyland

- 44 Prince Charming Regal Carrousel 😹 Ride this classic attraction. Mobility Access: See a Cast Member for options.
- 45 Mickey's PhilharMagic[®] FP+ 🗟 🗖 RC (D)) AED Get swept away in this 3-D movie.
- Peter Pan's Flight® FP+ (A) (HC) (D)) Fly with Peter Pan aboard a magical ship. Mobility Access: See a Cast Member for options.
- 47 "it's a small world" FP+ Sob HC D Take a boat tour around the globe. Mobility Access: Enter through designated wheelchair entrance.
- 48 Enchanted Tales with Belle FP+ 🔊 🖧 🚿 HC D Enjoy an interactive story adventure featuring Belle, Lumiere and possibly even you, Mobility Access: See a Cast Member for transfer information.
- Under the Sea~Journey of The Little Mermaid FP+ 🔊 🖉 🔊 極 Descend below the waves for a splashy musical adventure.
- 50 Ariel's Grotto FP+ & Meet The Little Mermaid in her retreat under the sea
- Pete's Silly Sideshow 🗟 Meet Donald, Daisy, Goofy & Minnie!
- 52 Walt Disney World Railroad 🔊 🗄 🗝 to Main Street, U.S.A. and Frontierland.
- 53 Casey Jr. Splash 'N' Soak Station Cool off in this whimsical water play area.
- **54** The Barnstormer **FP+ 1** 35"/89 cm. A Take flight on this thrilling junior roller coaster. Expectant mothers should not ride.
- 55 Dumbo the Flying Elephant® FP+ 😹 Ride your favorite flying elephant. Mobility Access: Transfer Access Vehicle available.
- 56 Mad Tea Party FP+ 🐼 Spin around and around in a giant teacup. Mobility Access: Transfer Access Vehicle available.
- **57** Fairytale Garden 🕭 Encounter a fairytale friend in this garden setting
- 58 The Many Adventures of Winnie the Pooh FP+ 🔊 E HC D Travel through the Hundred Acre Wood in an oversized Hunny Pot. Mobility Access: See a Cast Member for options and transfer information.
- Seven Dwarfs Mine Train FP+ 1 38"/97 cm. 59 Race and rock through a diamond mine on this family coaster. Expectant mothers should not ride. Mobility Access: Transfer Access Vehicle available
- 60 Princess Fairytale Hall FP+ & Meet some of your favorite Disney Princesses!
- Cinderella's Royal Table 🕕 B \$\$\$ 61 LD **\$\$\$\$** Character dining with Disney Princesses, American cuisine, Mobility Access: Accessible by elevator.
- **H** 62 Pinocchio Village Haus LD \$ Flatbreads, chicken breast nuggets and salads.
- 63 Be Our Guest Restaurant 🖸 BD \$\$ L \$ B: Open-faced bacon & egg sandwich and croissant doughnut. L: Sandwiches and salads. D: French onion soup and entrees.

- **64** Gaston's Tavern **S \$** LeFou's Brew Specialty Slush, cinnamon rolls, fruit and hummus.
- Prince Eric's Village Market S \$ Turkey legs, fruit and all-natural lemonade
- 66 Cheshire Café Hosted by Minute Maid[®] S \$ Iced coffee, frozen lemonade and snacks.
- **167** Storybook Treats **S** \$ Ice cream and floats.
- 68 The Friar's Nook LS \$ Artisan macaroni & cheese, hot dogs, potato chips and frozen beverages.
 - Bibbidi Bobbidi Boutique 💩 Transform into a Disney Princess or a Valiant Knight. Ages 3-12. Call 407-939-7895 to make an appointment. Separately priced experience.
- Big Top Souvenirs Handmade sweet treats, Disney Character gifts and Park souvenirs.

Tomorrowland[®]

- Monsters, Inc. Laugh Floor® F 🕂 💩 💋 71 CC 🔄 AED Discover the power of laughter in this
- 72 Stitch's Great Escape![™] 1 40″/102 cm. ! 🛛 🔏 🛏 😋 🔎 Interact with a mischievous Stitch in this dark theater-in-the-round experience. Operates seasonally. Mobility Access: See a Cast Member for transfer information.
- 73 Tomorrowland Speedway FP+ 1 32"/81 cm.; 54"/137 cm. to ride alone 💰 Take a ride in your very own hot rod. Mobility Access: Transfer Access Device available.
- Space Mountain[®] **FP+ i** 44"/112 cm. 🔊 🛪 Aleo Blast off on this coaster ride in the dark. pility Access: See a Cast Member for options.
- 75 Astro Orbiter[®] 💰 Pilot your own spaceship high above Tomorrowland. Mobility Access: See a Cast Member for access to elevator.
- 76 Tomorrowland Transit Authority PeopleMover Presented by Alamo® (* HC D) Ride this emission-free mass transit system of the future.
- Walt Disney's Carousel of Progress 💩 77 FC CC (a) Travel through the 20th century to chnology has improved our way of life.
- Buzz Lightyear's Space Ranger Spin® 78 FP+ 🔊 (HC) (HC) (Fire lasers to defeat Zurg in this shooting gallery-inspired game. Mobility Access: See a Cast Member for transfer information.
- 79 Cosmic Ray's Starlight Café Hosted by Coca-Cola[®] LD \$ Burgers, chicken breast nuggets, rotisserie chicken, sandwiches and salads.
- **80** Auntie Gravity's Galactic Goodies **S** Ice cream, smoothies, sundaes and iced coffee.
- Cool Ship Hosted by Coca-Cola[®] S \$ 81 Pretzels, snacks and beverages. Open seasonally
- **11** 82 The Lunching Pad LDS \$ Hot dogs, pretzels and frozen Coca-Cola®
- Tomorrowland Terrace Restaurant L \$ 83 Burgers, chicken breast nuggets, sandwiches and salads. Open seasonally.

Ch Pa Pa Pa Pa Pa V V V V V V V V V V V V	Park Information haracter Greetings arade Route <i>astPass</i> + kiosks available in nglish, Spanish and Portuguese. arade Viewing for Guests vith Disabilities <i>Disney Vacation Club®</i> formation Center <i>Emergency services available by</i> <i>alling 911.</i>	Symbols in List Attraction/Show Considerations Guest Relations F+ FastPass+ experience Physical Considerations Minimum Height Requirement May be frightening for children Must be ambulatory May remain in wheelchair/ECV Must transfer from wheelchair/ECV Must transfer for standard wheelchair	ی میں 20 40 20 20 20 40 20 40 40 20 40 40 20 40 40 20 40 40 20 40 40 20 40 40 20 40 40 20 40 40 40 40 40 40 40 40 40 40 40 40 40	and then to ride vehicle Reflective Captioning Sign Language (available Mondays and Thursdays) Automated External Defibrillators Devices Available at Guest Relations Assistive Listening Handheld Captioning Video Captioning	 VI Dining All dining locations listed accept a Disney dining plan unless otherwise noted. Reservations recommended. Call 407-WDW-DINE (939-3463). B - Breakfast L - Lunch D - Dinner S - Snack S = \$14.99 and under per adult \$\$\$ = \$15-\$32.99 per adult \$\$\$\$ = \$00 per \$60 per adult \$\$\$ = over \$60 per adult \$\$ e disneydiningpricinginfo.com for pricing details.
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